



IMPORTANT SAFETY RECALL

April 22, 2025

This notice applies to your vehicle,

SAFETY RECALL N989: Second-Row Centre Seat Belt Buckle Cable Misaligned

Vehicles Affected: 2025MY Range Rover, and Range Rover Sport

National Highway Traffic Safety Administration (NHTSA) Recall Number: 25V-155

Dear Land Rover Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Land Rover has decided that a defect which relates to motor vehicle safety exists in certain 2025MY Range Rover and Range Rover Sport vehicles.

Your vehicle is included in this Recall action.

What is the reason for this program?

The second-row center seat belt buckle may not latch correctly due to a manufacturing error.

An unlatched seat belt will not properly restrain an occupant, increasing the risk of injury.

What are the warning signs of this condition?

Out of specification, the second-row center seat belt buckle may appear latched but may become unlatched with little movement. When a latched seat belt unlatches with the vehicle's ignition on, there is an audible chime warning as well as a visual display on the instrument cluster showing the seating position where the seat belt has unlatched.

Are there any precautions that may be taken to minimize the safety risk until the corrective measures are implemented?

Customers are advised to manually check that the center seat belts are fully latched and properly secured before starting their journey by inserting the seat belt tongue and then pulling the tongue as if to extract it from the buckle.

What will Land Rover and your authorized Land Rover Retailer do?

Your Land Rover authorized retailer will have the center seat belt buckle and buckle retaining bolt replaced. There will be no charge to the owners for this repair.

What should you do?

Please contact your preferred authorized Land Rover retailer without delay and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code '**N989**'

Attention Leasing Agencies: Federal Regulations require you to forward this notice to your lessee within TEN (10) days.



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How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize any inconvenience to customers and is expected to take approximately 30 minutes. Your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time should you request a service visit.

Moved or no longer own this Land Rover vehicle?

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner (if known); please fill out and return the enclosed return postage-paid card.

What should you do if you have further questions?

If you have any questions or concerns regarding this Program, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local Retailer cannot address, please contact the Land Rover Customer Relationship Centre at **1-800-637-6837, option 9**, and one of our representatives will be happy to assist you.

You may also contact us by email using the following address: **lrweb2@jaguarlandrover.com**. Please include your full name, address, and VIN of your vehicle in your email.

If you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
100 Jaguar Land Rover Way
Mahwah, NJ 07495

If your retailer fails or is unable to remedy this defect without charge and within a reasonable amount of time, you may submit a complaint to the:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Or call the toll-free Vehicle Safety Hotline at **1-888-327-4236 (TTY:1-888-275-9171)**; or go to <http://www.safercar.gov>.

Land Rover appreciates your confidence in our product and wishes to do everything we can to retain that confidence. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience caused by this program.

Sincerely,



Wayne Clarke
Director, Technical Services
Jaguar Land Rover North America, LLC.