IMPORTANT SAFETY RECALL

This notice applies to the VIN identified in the address section printed below

RE: Safety Recall – Door Button Mechanism

Model Year / Vehicle Affected: 2024 INEOS GRENADIER

National Highway Traffic Safety Administration Recall No: 25V147 / MFR Recall No. IARCM004189

Dear Grenadier Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. INEOS AUTOMOTIVE has decided that a defect, which relates to motor vehicle safety, may exist in certain MY 2024 GRENADIER vehicles. The repair for this defect is now available.

What is the issue?

On affected vehicles the door button mechanism may have been assembled without a sufficient application of grease. This may prevent the door from fully latching.

What is the risk?

If the door does not latch it may open while the vehicle is in motion, increasing the risk of injury.

What will INEOS and Your Dealer do*?*

Your INEOS Dealer will replace all of the exterior door button mechanisms on your vehicle, free of charge. The repair is estimated to take less than one half day to complete. Please note, you may need to leave your vehicle for a longer period of time.

What should you do?

Please contact your local authorized INEOS dealer to schedule an appointment for this repair as soon as possible.

If your vehicle had been repaired prior to receiving this notice, please disregard this communication.

To find your nearest authorized INEOS dealer, visit
https://ineosgrenadier.com/en/us/find-a-dealer

WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your nearest authorized INEOS Dealer or Customer Service at **1-833-494-4748**

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to https://www.NHTSA.gov.

WHAT IF YOU ARE A LESSOR?
Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?
You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may contact Customer Services at **1-833-494-4748** for more information regarding prior repair reimbursement requirements.

WHAT IF YOU NO LONGER OWN THE VEHICLE?
You may contact Customer Services at **1-833-494-4748** for assistance updating a change of ownership.

We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

- INEOS Automotive Americas, LLC