



950 Interstate Hwy 30 E
Mt Pleasant, TX 75455-7711
Phone 903-575-0300 OPT 0
recall@bigtextrailers.com

IMPORTANT SAFETY RECALL

NHTSA Recall ID: 25V-136

This notice applies to your motor vehicle equipment,
VIN #: [REDACTED]

Date: 4/17/2025

Subject: Recall for inspection and/or replacement of the winch mounting hardware

Dear Big Tex Trailer Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Big Tex Trailer Manufacturing LLC (Big Tex Trailers) has decided that a defect, which relates to motor vehicle safety, exists in certain 2025 Big Tex Trailers Models 14RB, 14RD, 16RB, 16RD. The issue involves undersized winch mounting hardware, which may cause the winch to detach from the mount. A detached winch can result in falling cargo, creating a road hazard and increasing the risk of a crash or injury.

Your trailer has been identified as one that is included in this recall. You are advised to **immediately contact your local authorized Big Tex Trailers dealer or Big Tex Trailers directly to schedule the required inspection and potential winch mounting hardware replacement (only performed if the inspection fails)**. Please contact Big Tex Trailers Warranty Team by phone at 903-575-0300 OPT 0 or by email recall@bigtextrailers.com immediately to schedule the inspection.

The defect will be remedied by your authorized Big Tex Trailers dealer or representative by inspecting the winch mounting hardware to determine if it is affected by this recall. If the inspection fails, the dealer will replace the winch mounting hardware. The inspection will take approximately 15 minutes to perform and if the inspection fails, the winch mounting hardware will be replaced, which will take an additional 30 minutes to complete. However, additional time may be required depending on how dealer appointments are scheduled and processed. To make the appointment to schedule the necessary inspection and potential winch mounting hardware replacement, **which will be performed at no charge to you**, please do the following:

Call your local authorized Big Tex Trailers Dealer or contact Big Tex Trailers at 903-575-0300 OPT 0 or via email recall@bigtextrailers.com for the location of your closest Big Tex Trailers Dealer. You should call the same number if you have any problem obtaining the needed repair.

If you had the winch mounting hardware replaced before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Big Tex Trailers at 903-575-0300 OPT 0 or via email recall@bigtextrailers.com.

Upon completion of the necessary inspection and potential winch mounting hardware replacement, the dealer or Big Tex Trailers authorized representative will notify Big Tex Trailers that your trailer has been inspected and if it required the winch mounting hardware to be replaced or not.



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If you no longer own the subject trailer, please provide Big Tex Trailers with the new owner's information (if known), either by mail to the address listed above or via email recall@bigtextrailers.com. If the new owner information is unknown, simply notify Big Tex Trailers that you no longer own the subject trailer.

If you believe that Big Tex Trailers has failed or is unable to remedy the potential defect without charge within a reasonable time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

or call the toll free Vehicle
Safety Hotline at 1-888-327-4236
(TTY: 1-888-275-9171); or go to
<http://www.safercar.gov>

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience which this action may cause you. This program is being carried out to ensure your safety.

Your prompt attention to this important matter is appreciated.

Sincerely,
Big Tex Trailers Manufacturing, LLC