



REV Recreation Group
 1031 US 224 E
 Decatur, IN 46733
 1-800-509-3417

IMPORTANT SAFETY RECALL
RECALL 250221REV
NHTSA #25V121
APRIL 2025
THIS NOTICE APPLIES TO YOUR VEHICLE

VIN: XXXX **RECALL #**
 Model Year **XXXX** Fleetwood **XXXX** Model **XXXX**
 REV RV Serial no: **XXXXXX**

«ORDER»/«OF

Dear Valued Fleetwood Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REV Recreation Group Inc. has decided that a safety defect relating to motor vehicle safety exists on products within model years 2022-2025 Fleetwood brand gasoline motorhomes.

Fleetwood Products

Model Year(s) 2022-2025 Bounder
 Model Year(s) 2022-2025 Flair
 Model Year(s) 2023-2025 Flex
 Model Year(s) 2022-2025 Fortis
 Model Year(s) 2022-2023 Southwind

Manufactured date range

June 04, 2021 – February 11, 2025
 May 28, 2021 – February 11, 2025
 April 18, 2022 – February 11, 2025
 May 28, 2021 – February 11, 2025
 June 23, 2021 – April 13, 2023

WHAT IS THE PROBLEM?

On motorhomes affected by this recall campaign, the main engine exhaust tip can become detached in certain circumstances due to a REV RV weld failure on Ford chassis class A motor homes. A detached exhaust tip may allow exhaust fumes to enter the cabin. Exhaust fumes inside the cabin increases the risk of injury or death from carbon monoxide poisoning. In addition, a detached exhaust tip can become a road hazard for other road users, increasing the risk of a crash.

Identify any warning which can precede or occur:

Note: The carbon monoxide detector may alarm. The compartment liner melting may cause a detectable odor.

WHAT SHOULD YOU DO?

Please make certain your motorhome is immediately inspected by contacting an **authorized REV Recreation Group servicing dealer**. If required, the dealer will install a clamp to properly secure the exhaust tip to the exhaust pipe.

For assistance locating an **authorized REV Recreation Group servicing dealer**, please call REV Recreation Group Owner Relations toll-free at: **(800) 322-8216**

WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made

at your convenience with as little disruption as possible. Effective immediately, REV RV dealers have been supplied with all the information needed to enable them to inspect and install a clamp to properly secure the exhaust tip to the exhaust pipe.

The repair should take approximately 0.4 of an hour to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge.

When you deliver your motorhome for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the enclosed self-addressed **Vehicle/Owner Information Update Card** with the servicing dealer information and return it to REV Recreation Group-

If you have changed your address or sold the motorhome, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

Alternately, you may scan the QR code at right, or navigate to the following URL to access the Fleetwood RV owners' web page and update any pertinent mailing information:



<https://www.fleetwoodrv.com/change-of-ownership>

If you have paid to have this concern corrected previously at a dealership, you may be eligible for reimbursement of your repair cost upon validation i.e., receipts, photo's & dealer work order. For more information, please contact REV Owner Relations.

REV RECREATION GROUP OWNER RELATIONS – RECALL #250221REV
P.O. Box 1007 Decatur, Indiana 46733
(800) 322-8216

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information.

If you believe that the dealer and REV Recreation Group Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424 9153) or go to <http://www.safercar.gov>.

REV Recreation Group Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

REV RECREATION GROUP INC.