



RV CHASSIS
A Shyft Group Brand

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SPARTANRVCHASSIS.COM

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IMPORTANT SAFETY RECALL – 25V-114

This notice applies to the vehicle identification number in the label below.



Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Shyft Group, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2022 through 2025 model year K2 model Spartan RV chassis equipped with an L9 engine and remote 2-stage fuel filter supplied by Cummins, Inc.

What is the Defect?

The remote fuel filter hoses installed on the affected engines can become separated from the fuel fitting resulting in fuel leaks and lack of fuel supply to the engine.

What is the Safety Risk?

A fuel hose that becomes disconnected will result in an engine stall which increases the risk of a crash. A fuel leak in the presence of an ignition source may increase the risk of a fire.

What is the Warning?

Persons operating in or around the vehicle may see smoke or other visible signs of a fuel leak or may smell diesel fuel.

What is the Remedy?

Cummins will replace the fuel hoses with hoses that have improved connector crimps. The repair may take up to 2 hours to complete. However, the service provider may need the vehicle longer due to scheduling.

The remedy will be provided at no charge.

What You Should Do:

If you have questions or concerns about this recall, which correlates to Cummins recall 25-004, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800- CUMMINS (1-800-286-6467) or visit our website at care.cummins.com.

For additional assistance, you may call Spartan RV Chassis Customer Product and Support at 855-589-9836

Leased Vehicles:

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan RV Chassis at 855-589-9836.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan RV Chassis at 855.589.9836. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,

Spartan RV Chassis Team