IMPORTANT SAFETY RECALL INFORMATION

Issued in Accordance With Federal Law

U.S. Department of Transportation

NHTSA www.nhtsa.gov

FOREST RIVER

Corporate Compliance PO Box 30 Middlebury, In 46540

NHTSA RECALL: 25V111
FOREST RIVER ID: 51-1895

March 2025

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

This notice is sent to you in accordance with the requirements of the United States' *National Traffic and Motor Vehicle Safety Act.* Forest River has decided that certain 2017-2020, 2024-2025 Coachmen Catalina and 2020-2021 and 2023-2025 Aurora and 2025 Puma Travel Trailer Recreational Vehicles fail to conform to *Federal Motor Vehicle Safety Standard* (FMVSS) *110 Wheel and Rim Selection, 120 Wheel and Rim Selection – other than passenger cars, and 567 Certification.*

WHAT IS THE NONCOMPLIANCE?
The Gross Vehicle Weight Rating "GVWR" printed on the FED Tag may exceed the safety chain rating.

EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.
A vehicle may be inadvertently overloaded. This condition may lead to property damage or a crash.

WHAT IS FOREST RIVER AND OUR DEALERSHIPS GOING TO DO?
The remedy instructions are below, and the replacement Federal Placard is included with this notification. Forest River has notified dealerships of this recall and has provided them with remedy instructions to install these Federal Placards if you are uncomfortable installing them yourself. You may have the recall corrected at any Forest River dealership. However, it is preferable if you have your selling dealership perform the remedy. Forest River completely covers your cost for the remedy; you will not receive any bill of sale for anything covered under the above recall number.

WHAT SHOULD YOU DO?
Federal Placard Installation:

- The labels are located on the road side of the unit, low on the sidewall or on the upper deck on the same side and on the entry door;
- Wipe off the labels with isopropyl alcohol;
- Match the labels and carefully place the new labels directly on top of the old labels

If you are not comfortable with installing these labels:

Please contact your dealer immediately and request a service appointment to schedule the free remedy. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of having a recall in process for your vehicle and provide the recall number for the dealership. Take the Federal Placard included with this notification and the copy of the letter to the Dealer with you for the installation. They will not have replacement Federal Placards for your vehicle.
You may visit www.forestriverinc.com for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?
The estimated time of repair is .10 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?
If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized.

Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Catalina and Aurora
423 N Main St.
Middlebury, IN 46540

WHAT IF YOU NO LONGER OWN THIS VEHICLE?
If you no longer own this vehicle and have the address for the current owner, please forward this letter to the new owner within 10 working days after the day in which the notice is received. You have received this letter because government regulations require that a notification is sent to the last known owner of record. Our records indicate that you are the current owner.

PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS RECALL NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.

MAY FOREST RIVER ASSIST YOU FURTHER?
If you have difficulties getting your vehicle repaired, please contact your Forest River Representative listed below:

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-4995

If after contacting your dealer and/or our customer care helpline, should you have additional questions in regard to this recall, you may contact:

For US Owners Please Contact:
Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave, S.E.
Washington, D.C. 20590

Or you may call the toll free Vehicle Safety Hotline
at 1-888-327-4236 or (TTY: 1-800-424-9153).

Or visit www.safercar.gov and search;
Recall ID: 25V111

Sincerely,
Forest River Inc.
Office of Corporate Compliance