



Hino Motors Sales, U.S.A., Inc.
45501 W Twelve Mile Road
Novi, MI 48377

KALMER URM
45501 W Twelve Mile Rd
NOVI MI 48377

URGENT SAFETY RECALL
This is an important Safety Recall.
The remedy will be performed at
NO CHARGE to you

IMPORTANT SAFETY RECALL

Model Year 2022, 2023,2024 and 2025
(L6, and L7)

Conventional on-road Medium Duty Truck

RF Brake Air Tube NHTSA 25V057 Hino AB2Q0

This notice applies to your vehicle: VIN:

Dear Hino Truck Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hino has decided that a defect, which relates to motor vehicle safety, exists in certain 2022-2025 NJ7A, NJ7B, NJ7C, NV7A, NV7B, NV7C, and NH7A, conventional trucks. You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

What is the Condition?

The brake air tube for the right front brake which is routed inside the passenger-side fender and held in place by a cable tie may come into contact with the fender which could cause wear overtime. If the air tube wears to the point where it becomes compromised, an air leak could occur when applying the brake. During hard braking events, this could result in reduced braking performance and could force the vehicle to the left, increasing the risk of a crash.

Customers who have received the “Customer Notification Letter for Recall (AB2Q0)”, who may have paid for repairs due to this defect may apply for reimbursement for those repair costs. All pre-notification reimbursement requests for repairs which were performed until a date 10 days after the final customer notification was made will be considered by Hino for reimbursement. Hino will also reimburse all Parts, Labor, and miscellaneous costs directly related to the remedy of this defect. Requests for reimbursement, including paid receipts, should be directed to warranty@hino.com.

What will Hino do?

Your authorized Hino Dealer will inspect the air tube and install an updated bracket and P-clip to secure the routing. Please make an appointment with your authorized Hino Dealer to have the remedial work performed. This repair will be performed at **NO COST** to you.

What should you do?

This is an Important Safety Recall
Please contact any authorized Hino dealer to schedule an appointment to have the remedial work performed as soon as possible. This repair will take approximately 1.0 hour to complete.

You do not need an owner letter to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by contacting Hino Warranty at warranty@hino.com or by telephone 1-248-699-9390. You will need your full 17-digit Vehicle Identification Number (VIN) to update the new ownership or contact information.

What if you have other questions?

- Your local Hino dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair.
- You can locate a Hino dealer in your area by going online and visiting www.hino.com
- If you require further assistance, you may contact Hino Warranty at 1-248-699-9390, Monday through Friday, 9:00 a.m. to 5:00 p.m. Eastern Time.

If you believe that the dealer or Hino has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this issue may have caused you.

Thank you for being a valued Hino customer.

Sincerely,

HINO MOTORS SALES, U.S.A., INC.