



## IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s) with the VIN(s) indicated on the enclosed owner response cards.

**AUTOCAR, LLC SAFETY RECALL ACTT-2501  
NHTSA RECALL NO. 25V045**

**July 2025**

**Dear Autocar Truck Owner:**

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar, LLC has decided that certain, 2023-2025 model year E-ACTT (Xspotter) chassis were manufactured with a software error that may allow the vehicle to stall and roll away on an incline. These chassis were manufactured between February 21, 2022, and December 2, 2024 with non-sequential serial numbers in the range of 239062 through 251969. Our records indicate that your vehicle was manufactured within this time period and may contain the defect described herein.

**MODELS  
AFFECTED:** Autocar Xspotter (E-ACTT) MY 2023-2025

**COMPONENTS  
AFFECTED:** A software error may allow the vehicle to stall and roll back on an incline.

**SAFETY DEFECTS  
AND POTENTIAL  
RISKS:** If the vehicle stalls and rolls back on an incline it could increase the risk of a crash.

**REPAIR  
REQUIRED:** The software will be reprogrammed to prevent potential stall and roll back conditions.

**TIME REQUIRED  
FOR THE REPAIR:** The labor time to repair your vehicle is .50 hour.

**WHAT YOU  
SHOULD DO:** To have your vehicle repaired, go to [autocartruck.com](http://autocartruck.com), click the green diamond and request service assistance or call Autocar Service team at 888-218-3611.



**PRIOR REPAIRS:** If you have previously paid for repairs relating to this recall you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.

**NOTICE REGARDING LEASED VEHICLES:** If you are a Lessor (as defined below) of a vehicle that is affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles, as of the date of this Notice.

**OWNER RECALL RESPONSE CARD:** The enclosed Owner Recall Response Card identifies your vehicle. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

**ASSISTANCE:** If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar, LLC  
Service & Warranty Departments  
551 S. Washington St.  
Hagerstown, Indiana 47346  
888-218-3611 (Toll Free)  
877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE  
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your vehicle.

Sincerely,

**AUTOCAR, LLC**

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