



**PETERBILT MOTORS COMPANY**  
 A **PACCAR** COMPANY  
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**IMPORTANT SAFETY RECALL INFORMATION**

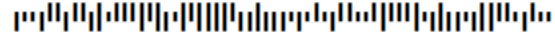


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FIRST-CLASS MAIL  
 U.S. POSTAGE  
 PAID  
 CLEVELAND, OH  
 Permit No. 469

**SAFETY RECALL**



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25PBB



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**SAFETY RECALL**

Recall Notice: 25PBB

# IMPORTANT SAFETY RECALL

March 26, 2025

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Subject: Safety Recall: 25PBB New Medium Duty and Model 567 Exterior Lighting Programming  
NHTSA: 25V041  
EXPIRATION DATE: NONE

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has determined that certain Vehicle Model Year 2024-2026 535, 536, 537, 548, and 567 vehicles manufactured from 4/13/2023 through 12/20/2024 fail to conform to Federal Motor Safety Standard ("FMVSS") No. 101, "Controls and Displays" and FMVSS No. 108, "Lamps, Reflective Devices, and Associated Equipment."

The Exterior Lighting Switch ("ELS") in certain vehicles may not function and can be reset only by a key cycle. If the ELS fails, the hazard lights and the backlight brightness adjustment may not function. As a result, the lack of hazard lights may not alert other drivers to potential hazards. Failure to adjust the backlight brightness may distract the operator or make it difficult to see critical safety information. These conditions may increase the risk of a crash. No warning precedes this condition.

<b>What is the problem?</b>	The ELS fails to initialize, making the hazard lights and backlight functions inoperative.
<b>What will your dealer do?</b>	Dealer will update vehicle software.
<b>What should you do?</b>	Contact your dealer immediately to schedule an appointment.

Peterbilt has initiated this recall to remedy the issue at no charge to you. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the "Find a Dealer" link at [www.Peterbilt.com](http://www.Peterbilt.com) or scan the QR code. When contacting your Peterbilt dealer, reference the Safety Recall number, NHTSA Recall Number, and VIN(s) listed in this letter. This repair may take up to **1 hour** of labor depending on dealer scheduling.

If you had this repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Receipts for parts and/or labor are required for consideration of reimbursement. Contact your local Peterbilt dealership for details.

If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact the Peterbilt Customer Experience Department at [PB.Tech.Pubs.Dept@paccar.com](mailto:PB.Tech.Pubs.Dept@paccar.com).

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to [PBDiv.Warranty.Docs@paccar.com](mailto:PBDiv.Warranty.Docs@paccar.com).

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby  
Director of Customer Experience  
Peterbilt Motors Company

Scan this QR code to open the Peterbilt Dealer Locator.



Our records indicate that these vehicles are affected by 25PBB and are owned by [REDACTED]

[REDACTED]