



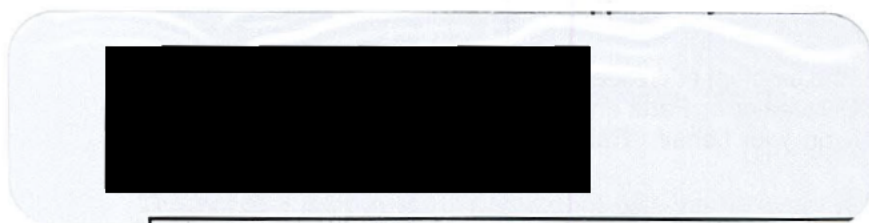
MITSUBISHI FUSO

TRUCK OF AMERICA, Inc.

2015 Center Square Road
Logan Township, NJ 08085

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SAFETY RECALL NOTICE



IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law





MITSUBISHI FUSO
TRUCK OF AMERICA, Inc.

2015 Center Square Road
Logan Township, NJ 08085
(856) 467-4500
(856) 467-4695 Fax

February 28, 2025

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, see VIN referenced below



IMPORTANT!

- ❖ Please be advised that your 2024 Model Year FEC7K or FEC9K RIZON truck referenced by VIN below is open for a safety recall related the vacuum pump.
- ❖ MFTA urges that you schedule an appointment with an Authorized Dealer or Parts and Service Center to perform the recall, at no charge to you, as soon as possible.
- ❖ Refer to this Recall Notification letter when speaking with Dealer Service Department personnel.

SAFETY RECALL NOTIFICATION – C10129 – Fuse Box Water Invasion
NHTSA SAFETY RECALL – 25V037

VEHICLE IDENTIFICATION NUMBER – 

Dear Mitsubishi Fuso Truck Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mitsubishi Fuso Truck of America, Inc. has decided that a defect, which relates to motor vehicle safety, exists in the sealing method of the fuse box wiring harness on certain 2024 model year FEC7K (E16L/E16M) and FEC9K (E18L/E18M) RIZON trucks. Improper sealing may allow water to leak into the chassis harness through the opening around a branch point and subsequently enter the high current relay and fuse box. The EV system may shut down leading to an eventual stop without the possibility of restart, increasing the risk of a crash.

Continued on the back.

Please detach, sign & return this prepaid business reply postcard if any owner/vehicle information requires updating.



OWNER/VEHICLE INFORMATION CHANGE

If this vehicle is no longer in your possession, or the address has changed, please make any necessary changes and indicate the "REASON FOR CHANGE" in the check boxes provided. If you make changes, please sign and date, detach, and return this prepaid business reply postcard.

VIN: JL6CCH134RK003939

Owner of Record:

ALLIANCE GRIP, INC.
759 ARROYO ST
SAN FERNANDO, CA 91340

Owner/Address Correction:

REASON FOR CHANGE

- Truck Exported Truck Totalled Truck Scrapped/Out of Service
 Truck Stolen Truck Sold Owner Address Correction

Signature: _____ Date: ____ / ____ / ____

IMPORTANT! Sign and date this reply, as permanent changes are not valid without your signature.

**If you're searching for a Dealer or
Parts and Service Center in your
area, try the "Find a Dealer" link at:
www.rizontruck.com**

The harness will be covered with a vinyl sheet to prevent water from entering the corrugated tube. Also, waterproof tape will be added to the branch, as the vinyl tape at the branch may be damaged. If water invasion is noted, the fuse box will be dried. If there is rust in the fuse box, the fuse terminals will be cleaned and the relays will be replaced. The procedure will be completed at no cost to you when performed by an Authorized Dealer or Parts and Service Center. The scheduled time for C10129 repair is approximately 1.2 to 2.1 hours.

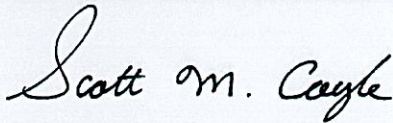
Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you are the lessor of the above referenced vehicle, please forward this notification immediately.

Note: If you have incurred costs to obtain a remedy for the problem addressed in this recall prior to initial notification, please present the paid invoice to an Authorized RIZON Dealer or Parts and Service Center. The Dealer/Parts & Service Center will submit a warranty claim to RIZON on your behalf. Reimbursement of these costs should be expected within 30 days of warranty claim submittal.

We at Mitsubishi Fuso Truck of America, Inc. regret any inconvenience this situation may cause you. However, your continued satisfaction with our product is most important to us.

If your RIZON Dealer is unable to perform this procedure without charge, or within a reasonable amount of time, please contact RIZON Customer Service toll-free at 888-597-4966 for assistance. You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

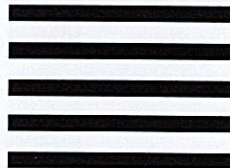
Sincerely,



Scott M. Coyle
Vice President, Service Operations



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NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
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MITSUBISHI FUSO TRUCK OF AM INC
2015 CENTER SQUARE RD
SWEDESBORO NJ 08085-9917

