



IMPORTANT SAFETY RECALL
This notice applies to your vehicle,

February 02, 2026

SAFETY RECALL H535: Loss of Rear View Camera Image.

Vehicle Affected: 2019-2020MY XE

National Highway Traffic Safety Administration (NHTSA) Recall Number: 25V-017

Dear Jaguar XE Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Jaguar has decided that a defect which relates to motor vehicle safety exists in certain 2019MY - 2020MY XE vehicles. Your vehicle is included in this Recall action.

Jaguar previously wrote to you on March 03, 2025, to advise your vehicle is affected by this recall but that parts were not available for repairs. This second letter confirms that required parts are now available and service appointments can be made.

What is the reason for this program?

A concern has been identified on certain 2019MY and 2020MY Jaguar XE vehicles, where the rear view camera image display may become intermittent or permanently fail as a result of wiring damage in the trunk. Lack of, or intermittent, display of the rear view camera image may result in the driver being unaware of objects or pedestrians behind the vehicle increasing the risk of a crash.

This Safety Recall replaces and expands prior Safety Recall H445 Rear View Camera Display. Vehicles already repaired under Safety Recall H445 will need the new remedy applied under Safety Recall H535. Any vehicles unrepaired in Recall H445 will now be repaired under Recall H535.

What are the warning signs of this condition?

Lack of, or intermittent, display of the rear-view camera image.

What will Jaguar and your authorized Jaguar Retailer do?

Your authorized Jaguar retailer will install a new rear view camera electrical harness. There will be no charge to the owners for this repair.

What should you do?

Please contact your preferred authorized Jaguar retailer without delay and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code 'H535'

Are there any precautions that may be taken to minimize the safety risk until the corrective measures are implemented?

Where the rear-view camera image is not displayed, drivers are advised to exercise additional care when maneuvering, especially when reversing.



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Attention Leasing Agencies: If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten (10) days.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize any inconvenience to customers. The work is expected to take approximately 1 ½ hours, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

What if I have previously paid for this concern?

If you have already paid for this concern before the date of this letter, Jaguar is offering a refund. To qualify for a refund, during the recall repair service appointment, please provide your authorized Jaguar retailer with the original paid receipt.

To avoid delays, please do not send the receipt to Jaguar Land Rover NA, LLC.

Moved or no longer own this Jaguar vehicle?

If you are no longer the owner of this vehicle, Jaguar would appreciate the name and address of the new owner (if known); please fill out and return the enclosed return postage-paid card.

What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager at your authorized Jaguar retailer for assistance. If you have any queries or concerns that your retailer cannot address, please contact the Jaguar Customer Relationship Center at **1-800-452-4827, Option 9** and one of our representatives will be happy to assist you.

You may also contact us by email using the following address: jagweb1@jaguarlandrover.com. Please include your full name, address, and VIN of your vehicle in your email.

If you have the need to contact Jaguar by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
100 Jaguar Land Rover Way
Mahwah, NJ 07495

If you believe your dealer fails to or is unable to remedy this defect without charge and within a reasonable amount of time, you may submit a complaint to the:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., S.E.,
Washington, D.C., 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you again for selecting Jaguar, your ownership experience is very important to us. We recognize this service visit may be an inconvenience to you. Jaguar, in cooperation with your authorized Jaguar retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,



Wayne Clarke
Director, Technical Services
Jaguar Land Rover, NA LLC