

RECALL NOTICE



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Subject: Safety Recall 25KWA: T180/T280/T380/T480 Orschein Throttle Pedal

IMPORTANT SAFETY RECALL

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IMPORTANT SAFETY RECALL INFORMATION

U.S. Department of Transportation
Issued in Accordance
With Federal Law
NHTSA *****
www.nhtsa.gov

KENWORTH
Customer Service Department
Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000
A **PACCAR** COMPANY

April 11, 2025

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: VIN: [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subject: Safety Recall 25KWA: T180/T280/T380/T480 Orscheln Throttle Pedal
NHTSA Recall number 25V014
EXPIRATION DATE: NONE



Dear Kenworth Customer,

Kenworth Truck Company has decided that a defect, which relates to motor vehicle safety, exists in certain Vehicle Model Years 2023-2024 T180/T280/T380/T480 chassis manufactured from 8/18/2022 through 5/8/2023.

Certain vehicles may have an oversized magnet carrier in the throttle pedal assembly. The magnet carrier acts as the pivot for the throttle pedal. An oversized magnet carrier may cause the throttle pedal to stick. If the throttle pedal fails to return to idle, or sticks, it may increase the risk of a crash.

The driver may feel sticking or observe that the pedal doesn't return to idle once released. Pressing the service brake will overcome a stuck throttle pedal and allow the vehicle to stop.

Kenworth has initiated a recall in cooperation with Orscheln to remedy the defect. This repair should take approximately **1 hour** and will be performed at no charge to you. Please contact your Kenworth dealer immediately to schedule an appointment for this repair. You can find your nearest Kenworth dealer using the Dealer Locator on our website www.Kenworth.com or by scanning the QR code on this letter.

<i>The problem is...</i>	Certain throttle pedal assemblies may stick or not return to idle upon release.
<i>What your dealer will do...</i>	Dealers will inspect and replace throttle pedal assemblies as necessary
<i>What you must do ...</i>	Contact your Kenworth Dealer to schedule an appointment for repair

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this campaign. Please contact your Kenworth dealer for more information.

If you require further information about this campaign or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service, provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question using one of the following:

Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line
or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department
or

Phone: 425-828-5888

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that the manufacturer or dealer failed or was unable to remedy the defect without charge within a reasonable time following the earliest date upon which replacement parts become available.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please email the last 8 digits of the VIN and the new owner's name and address to Kenworth.Campaigns@paccar.com so we can update our records.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Kenworth Customer Service

