



R25DH

IMPORTANT SAFETY RECALL

NHTSA Recall Number: 25V-003 School Bus
NHTSA Recall Number: 25V-004 Non-School Bus

DATE: February 17, 2025

SUBJECT: R25DH: FMVSS 108 Non-Compliance – High & Low Beam Reversed Operation

Dear Blue Bird Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

- Blue Bird Body Company has decided
- Certain model year 2024-2025 Blue Bird All American School Buses
 - manufactured from June 24, 2024 through July 30, 2024
- Certain model year 2025 Blue Bird All American Non-School Buses
 - manufactured on June 26, 2024

vehicles may fail to conform to the Federal Motor Vehicle Safety Standard **FMVSS 108, Lamps, Reflective Devices, and Associated Equipment**.

This notice applies to your bus(es) identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed yellow cover sheet. If you no longer own the subject bus(es), please complete the appropriate section of the yellow cover sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

It has been determined certain Blue Bird All American (T3FE/T3RE) School Buses and a Non-School Bus fail to comply with FMVSS 108, Lamps, Reflective Devices, and Associated Equipment. Due to the reversal of wires, high beam indication on the instrument cluster is active when low beams are on and inactive when high beams are on.

Blue Bird shall conduct a voluntary safety recall to correct this noncompliance.

Corrective Action:

To correct this condition, Blue Bird will notify the affected dealers and owners and will provide repair instructions. Recall R25DH should be repaired, per R25DH Recall Repair Instructions. You may request parts at campaignparts@blue-bird.com **Parts are currently available.**

Labor Reimbursement:

Blue Bird will reimburse the labor cost of the repairs related to this recall at no cost to you the vehicle owner. The standard repair time (SRT) to accomplish this repair in accordance with the R25DH remedy procedure(s) is outlined below.



Repair Option and allowable labor time for this campaign is outlined as follows:

Blue Bird will reimburse the labor cost of the repairs related to this recall at no cost to you the vehicle owner. **The standard repair time (SRT) to accomplish the repair in accordance with the R25DH remedy procedure is outlined below.**

R25DH: Repair

- 0.3 hours (18 minutes)

Administering the Recall and Parts:

Recall R25DH should be repaired, per R25DH Recall Instructions. You may request parts at campaignparts@blue-bird.com **Parts are currently available.**

Blue Bird recommends that you contact your local or nearest Blue Bird Dealer to arrange for this recall to be performed. To locate an authorized dealer, search online at www.blue-bird.com/find-a-dealer The Dealer can perform the repairs, or arrange for repairs to be performed by a service repair facility authorized by the Dealer. However, you may elect to perform this recall yourself or pay another independent repair facility to perform this recall. A qualified technician should perform this recall. If you elect to perform this recall yourself or pay another independent repair facility to perform this recall, complete and submit the Pink Owner's Recall Reply Sheet provided. The Recall Reply Sheet includes a section for the owner to request reimbursement of the owner's labor or to request reimbursement for a labor invoice paid by the owner to an independent repair facility.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, attach a copy of the work order/invoice. Mail the documents in the pink self-addressed postage prepaid envelope included with the pink reply sheet to Blue Bird for warranty consideration. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.

Please contact your local Blue Bird Dealer with any questions regarding this recall campaign.

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, D.C. 20590**

Or, you may call The National Highway Traffic Safety Administration toll free at:
1-888-327-4236 TTY 1-800-424-9153 or go to: <http://www.safercar.gov>