



March 12, 2025



IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall 25V-001

This notice applies to your vehicle: **SD7VUJDW3STV12044**

Dear '

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Safety Recall Action RA-30-2015 – Head Unit Software Update (Reverse Camera Display)

REASON FOR THIS RECALL ACTION

Aston Martin has determined that certain DBX707, DB12 and Vantage vehicles built between March 2024 and December 2024 or updated as part of SA/QN-30-1994 from October 2024 may not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 111, Rear Visibility (49 CFR §571.111).

On affected vehicles, the home screen menu may obscure the display of the reverse camera. This can affect the driver's rear visibility and increase risk of collision.

Aston Martin has not received any report of an accident or injury caused by this.

The models affected are:

- **2024 DBX707**
- **2023 to 2024 DB12**
- **2024 Vantage**

WHAT WE WILL DO

Aston Martin will issue an Over-The-Air (OTA) campaign to update the reverse camera display. The software download will happen in the background automatically whilst you're driving and will not impact the use of your vehicle.

You will need to take action to install the downloaded software, and during this installation you cannot drive the vehicle.

WHAT YOU SHOULD DO

You can check if your vehicle's software has been updated by swiping from left to right on the main menu, selecting "Settings" and then selecting "Software". If the software level is 911.28.10, the update must be installed. If the software level is 911.29.10 or higher, the update has been installed.

Update Process

There are two stages to the software update:

1. Download – Aston Martin will issue the new software from 6 January 2025. To ensure you have the software, the vehicle must be driven or the ignition needs to be activated to the 2nd stage. The download will then take place in the background. The length of time taken depends on the speed of the internet connection in your area. This will not impact the use of the vehicle.
2. Install – Once the software download is complete, you will find an install button in the settings menu on the infotainment display. Full details of the process are included in the enclosed Over The Air (OTA) Software Update Guide.

Installation will be completed within approximately 20 minutes of pressing the button. An on-screen message will notify you of completion.

Should you wish to visit a dealer for this OTA update, you may do so at no additional cost.

If, for any reason, you are not able to have this non-compliance remedied without charge or within a reasonable time, you can contact:

- Aston Martin Customer Service by calling 1-886-276-6661
- The Administrator, by letter to National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-275-9171) or go to <http://www.nhtsa.gov>.

IF YOU NO LONGER OWN THE VEHICLE

If you have sold or traded your vehicle, please tell us by completing the enclosed Change of Keeper form and returning it to us.

We are sorry to cause inconvenience with this Recall Action. However, this action has been taken in the interest of your continued satisfaction with our products.

Yours sincerely

Pedro Mota
President and CEO Aston Martin the Americas