

# IMPORTANT SAFETY RECALL

## NTHSA RECALL NO. 25T002

### April 2025

Dear Valued Dunlop Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

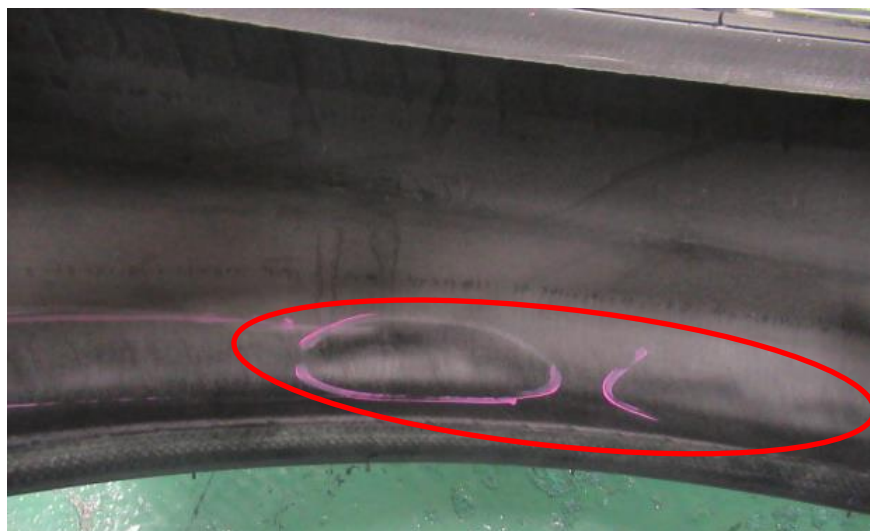
Sumitomo Rubber Industries, Ltd. (SRI) has decided that certain Dunlop motorcycle tires manufactured between September 2024 and October 2024 fail to conform to Federal Motor Vehicle Safety Standard No. 119, *New pneumatic tires for motor vehicles with a GVWR of more than 4,536 kilograms (10,000 pounds), specialty tires, and tires for motorcycles*. SRI has initiated a safety recall for the motorcycle tires detailed in the Affected Tire List enclosed as **Exhibit A**.

We are notifying you because our records indicate that you may have purchased motorcycle tire(s) subject to this recall. Therefore, please review this letter carefully.

#### **WHAT IS THE PROBLEM?**

The recalled tires are susceptible to developing bulging of the inner liner near the belt edge. This deformation may violate FMVSS 119 S6.1.2(a). If the deformation remains undetected, and if the condition causes a belt edge separation that affects the structural integrity of the tire, there may be a potential for the tread to separate. If the tread separation occurs in a manner that affects vehicle stability, increasing the risk of a crash.

Prior to a potential failure, a bulging occurs on the inner liner near belt edge area, as shown in the following photograph.



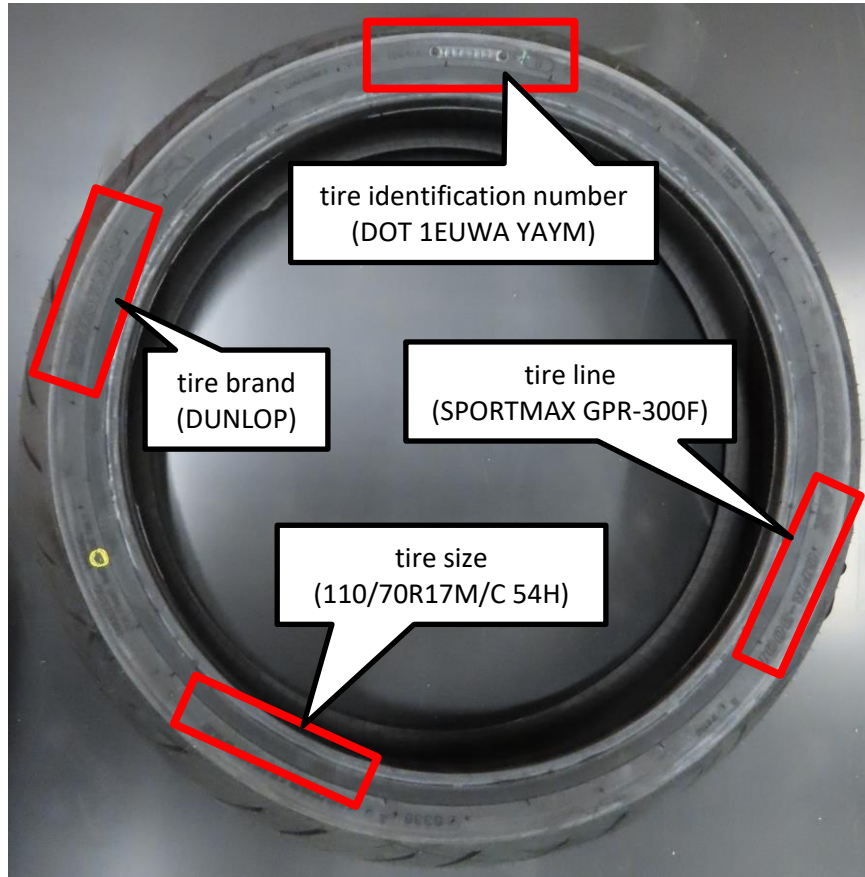
The photograph shows the bulging of the inner liner appearing near the belt edge area.

#### **WHAT ARE WE DOING ABOUT THE PROBLEM?**

Consistent with the company's longstanding commitment to safety, customer satisfaction and service, SRI will replace tires subject to the recall with new tires, and mount the replacement tires, all at no charge to you. Replacement tires are currently available. Any tires replaced under this recall will be replaced with new Dunlop tires.

## HOW DO YOU IDENTIFY RECALLED TIRES?

Tires have certain unique sidewall markings that will allow you to determine whether they are subject to this recall. The attached Affected Tire List describes the **tire brand, tire line, tire size, and tire identification number** for each of the tires subject to this recall. Any tire that has **all four markings** described in the attached affected-tires list is subject to this recall and should be replaced.



The tire identification number (TIN) can be found on the sidewall. The TIN starts with the letters “DOT” with the last four numbers being the week and year manufactured, as shown circled in red below.



#### **HOW TO HAVE YOUR TIRES REPLACED?**

If your tire contains all four of the above-described sidewall markings, please bring your vehicle as soon as possible to a Dunlop motorcycle tire retail store or Dunlop authorized motorcycle tire dealer/retailer. The Dunlop motorcycle tire retail store or authorized Dunlop motorcycle tire dealer/retailer will confirm the inspection and replace all affected tires. Only tires matching the recall description will be replaced.

If you have any questions about whether your tires are covered by this recall, please contact your local authorized Dunlop motorcycle tire dealer/retailer. To locate an authorized Dunlop motorcycle tire dealer/retailer or Dunlop company-owned motorcycle tire retail location, please call +1-877-763-0416 or visit our website at [www.dunlopmotorcycl tires.com](http://www.dunlopmotorcycl tires.com).

#### **QUESTIONS OR CONCERNS?**

If you have questions or concerns about this recall, please contact Sumitomo Rubber North America at +1-877-763-0416 or [warranty@srnatire.com](mailto:warranty@srnatire.com).

If you believe that Sumitomo Rubber North America or an authorized Dunlop motorcycle tire dealer/retailer has failed or is unable to provide a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We are taking this action in the interest of your safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

**SUMITOMO RUBBER NORTH AMERICA, INC.**

By: \_\_\_\_\_  
TIM WIDNER, *Quality Assurance Manager*

**EXHIBIT A**

**AFFECTED TIRE LIST**

<b>Product Code</b>	<b>Brand</b>	<b>Tire Line</b>	<b>Tire Size</b>	<b>Plant ID</b>	<b>Size Code</b>	<b>Optional Code</b>	<b>DOT Week</b>	<b>Other Information</b>
<b>45067287</b>	Dunlop	SPORTMAX GPR-300F	110/70R17M/C 54H	1EU	WA	YAYM	3924	WPS part number 873-004