

Polestar

**December 8, 2025**

Recall Management Division (RMD)  
Office of Defects Investigation (ODI)  
National Highway Traffic Safety Administration (NHTSA)  
U.S. Department of Transportation (DOT)

**RE: Recall RP1069 Rear View Camera Image May Not Display – Late Owner Notification**

**Dear Recall Management Division,**

This is in response to your email regarding missing owner notification. Please note that the notification letters were mailed on December 2, 2025. This was due to a health issue and manpower issue including letter content that has since been resolved. Also note that a remedy is not currently available at this time as per our 573 filing. We anticipate having the final software solution available by the first or second quarter of 2026. Once available we will be issuing an owner notification within the required time.

We apologize for this delay and will not happen in the future.

Sincerely,

Polestar Automotive USA  
Quality



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