



## IMPORTANT SAFETY RECALL

NHTSA Recall # 25V-914

**Braun Recall Notice: 2025-02**  
**January 12, 2026**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Braun Industries has decided a defect, which relates to motor vehicle safety, exist in certain Type I Chief XL, Express Plus, Liberty, Braun Select, and Type III Chief XL vehicles produced from July 2021 through December 2025. Some vehicles may lose LCD screen functionality in both the cab and patient compartment. You are receiving this notice because Braun records indicate you have received vehicles within the affected production date ranges.

In affected vehicles, a battery isolator switch failure may lead to a loss of LCD screen functionality and all systems controlled by the screens in the cab and patient compartment of the vehicle. Loss of LCD display functionality can result in inoperability of emergency warning lights, patient care devices, and back-up cameras, which could delay or impede emergency operations, increasing the risk of a crash or injury. Some vehicles may not present an issue and should still be remedied. If you do experience blank LCD displays, the displays can be restarted by following the attached procedure.

Braun will remedy the affected units free of charge and will take approximately one hour to complete and include replacement of the battery isolator switch, wiring, and program updates. Refer to the enclosed remedy plan to have the battery isolator switch replaced. Please contact Braun Industries for assistance and to schedule replacement:

Phone: 877-344-9990 6:00 a.m. – 4:30 p.m. EDT,  
Email: [technicalassistance@braunambulances.com](mailto:technicalassistance@braunambulances.com)

If you believe there is a failure to remedy this defect without charge to the end user/owner of the vehicle and within a reasonable period of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>. You may be eligible to receive reimbursement for the cost of repairs made prior to receiving this notice.

Any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send a copy of such notice to the lessee of a leased motor vehicle, by first-class mail to the most recent lessee known to the lessor. Such notification shall be mailed within ten days of the lessor's receipt of the notification from the vehicle manufacturer.

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts to the Braun Industries Service Department at the beforementioned phone number or email address.

We apologize in advance for the inconvenience this issue may cause your organization. We will make every effort to make this as simple as possible for you.

Sincerely,

Brian Hackman  
Vice President – Braun Industries, Inc.