

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



IMPORTANT SAFETY RECALL

This INTERIM NOTIFICATION LETTER applies to your vehicle.

A SECONDARY NOTICE WILL FOLLOW WHEN THE REMEDY IS AVAILABLE

Please refer to the affected unit listing by Chassis ID shown further in this document

NHTSA Recall No. 25V904

23 January 2026

Dear Dealer Network, Customers, and
Fleet Customers.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

TICO Manufacturing has decided that a defect, which relates to motor vehicle safety, exists in certain vehicles built between February 2018 through September 2025, TICO Pro-Spotter Tandem vehicles.

WHY DOES MY VEHICLE NEED REPAIR?

Terminal Investment Corporation (TICO) is recalling certain 2018-2026MY Pro Spotter Tandem tractors. The track rod mounting bracket for the forward rear axle, of the tandem axles set, may crack, which can result in track rod detachment. Consequence: Track rod detachment can cause a loss of vehicle steering control and increase the risk of a crash.

WHAT WILL YOUR DEALER DO?

TICO Dealers will inspect and replace the track rod mounting bracket, free of charge on the affected units based on the chassis ID list shown below regardless of vehicle functionality.

The inspection and replacement should take approximately 8.0 Hours. (480 minutes) The remedy for this defect has been determined however, shipping of the replacement track rod mounting bracket may take approximately 90 days. A second letter will be sent once the final remedy replacement part(s) are available. Upon completion of inspection, your

dealer will replace the track rod mounting bracket for the forward rear axle of the tandem axle set and submit a case via TICO EDGE notifying TICO Uptime Center of completion.

TICO will cover the inspection as well as repair and will also cover your dealers' travel expenses.

Your dealer will replace / repair the track rod mounting bracket for the forward rear axle at no cost to you.

WHAT SHOULD YOU DO?

Please contact your local authorized TICO dealer and schedule an appointment for your free inspection and repair as soon as possible. Your dealer will provide you with a more accurate inspection and repair completion date for your free of charge repair once timing for the replacement parts are confirmed.

WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?

If you have and questions or concerns about this recall, please contact the TICO Uptime Center at Phone: 833.UPTIME.2 or e-mail us at: warranty@ticotracors.com.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to: <http://www.safercar.com>.

WHAT IF YOU ARE A LESSOR?

Feder law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?

You may be eligible to receive reimbursement for the cost of repairs made prior to this recall notification. You may submit your receipts detailing the replacement costs along with your reimbursement request by e-mailing us at: warranty@ticotracors.com.

WHAT IF YOU NO LONGER OWN THE VEHICLE?

If you no longer own the vehicle, please contact the TICO Uptime Center at Phone: 833.UPTIME.2 or e-mail us at: warranty@ticotracors.com.

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely

TICO Uptime Center Team

Unit listing (By Chassis ID)

14539	14362	13304	12486	10902	7503
14795	14361	13001	12302	10901	7501
14796	14359	13000	12440	10900	7499
14566	14358	12999	12439	10286	7498
14794	14303	12998	12301	10285	7497
14793	14201	12869	10436	8839	7053
14792	13815	12890	12300	9479	7317
14791	13813	12880	10435	8768	6916
14409	13814	12974	12413	8838	6915
14460	13812	12299	12280	8738	6914
14363	13811	12500	10844	8391	7069
14408	13563	10440	10897	8366	5334
14407	13243	12298	10896	8367	5333
14406	13242	10439	10857	8302	
14405	13241	10437	10856	7509	
14404	13240	10438	10854	7505	
14403	13238	12499	10855	7507	
14402	13239	12498	10852	7508	
14493	13365	12497	10831	7504	
14492	13297	12487	10848	7502	