



Audi

AUDI DEALER COMMUNICATION

Repair Available – Compliance Recall 90TV / Rearview Camera Software

This notice is for: All Dealer Personnel

Date: December 23, 2025

Issue: In certain situations, a software issue may prevent the rearview camera image from displaying. A rearview camera image that does not display decreases the driver's visibility, increasing the risk of a crash.

Precautions: If the recall issue occurs, the driver will notice the rearview camera image is not displayed when reversing. Owners who may experience this issue are advised to use extra caution when reversing and should contact an authorized Audi dealer without delay to have the vehicle diagnosed.

- Repair:**
- REPAIR AVAILABLE – December 23, 2025 – Perform a software update.
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Software update only – no parts needed.

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2020	2026	A6 ALLROAD	5,526
USA	2019	2025	A6 SEDAN	45,175
USA	2019	2025	A7	11,449
USA	2019	2026	A8	12,220
USA	2022	2026	E-TRON GT	3,859
USA	2019	2024	E-TRON QUATTRO	37,075
USA	2020	2024	E-TRON SPORTBACK QUATTRO	10,191
USA	2020	2026	Q7	120,597
USA	2019	2026	Q8	60,712
USA	2022	2026	RS E-TRON GT	3,222
USA	2021	2026	RS6 AVANT	6,425
USA	2021	2026	RS7	4,403

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

USA	2020	2026	RSQ8	7,681
USA	2020	2025	S6 SEDAN	2,904
USA	2020	2025	S7	2,570
USA	2020	2026	S8	3,002
USA	2020	2026	SQ7	8,052
USA	2020	2026	SQ8	11,586
CAN	2020	2026	A6 ALLROAD	546
CAN	2019	2025	A6 SEDAN	1,112
CAN	2019	2025	A7	1,025
CAN	2019	2026	A8	496
CAN	2022	2026	E-TRON GT	433
CAN	2019	2024	E-TRON QUATTRO	2,570
CAN	2020	2024	E-TRON SPORTBACK QUATTRO	1,462
CAN	2020	2026	Q7	7,332
CAN	2019	2026	Q8	7,531
CAN	2022	2026	RS E-TRON GT	220
CAN	2021	2026	RS6 AVANT	2,087
CAN	2021	2026	RS7	610
CAN	2020	2026	RSQ8	1,514
CAN	2020	2025	S6 SEDAN	261
CAN	2020	2025	S7	297
CAN	2020	2025	S8	189
CAN	2020	2026	SQ7	1,156
CAN	2020	2026	SQ8	1,425

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

- Schedule owner repairs immediately
- Owner mailing – January 2026
- Loaner/rental coverage – see campaign circular

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

USA Dealers - New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Canada Dealers – New Vehicles in Dealer Inventory: Dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Canadian Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

All Dealers - Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-