



Audi

AUDI DEALER COMMUNICATION

Repair Available – Compliance Recall 69D8 / Rear Outboard Seat Belts

This notice is for: All Dealer Personnel

Date: December 23, 2025

Issue: Certain seat belt assemblies may not comply with regulatory requirements, as the automatic locking retractor (ALR) may fail to prevent the seat belt webbing from being extended more than the allowable length after locking when a seat belt is used to secure a child restraint seat. If the seat belt webbing is extended more than the allowable length when a seat belt is used to secure a child restraint seat, there is an increased risk of injury to the occupant of the seat.

Precautions: A vehicle owner who uses a seat belt instead of the LATCH system to secure a child restraint seat will notice the seat belt may not stop before the seat belt webbing is fully retracted. Should this occur, owners are advised to contact an authorized Audi dealer without delay to have the vehicle issue diagnosed.

- Repair:**
- REPAIR AVAILABLE – December 23, 2025 - Inspect the right and/or left-side rear seat belt retractors.
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: See the campaign circular for complete parts and ordering information.

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2025	2025	SQ6 E-TRON SUV	14
USA	2025	2025	S6 SPORTBACK E-TRON	880
USA	2025	2025	S5	2,848
USA	2025	2025	Q6 E-TRON SUV	5,857
USA	2025	2025	A6 SPORTBACK E-TRON	3,348
USA	2025	2025	A5	12,571
USA	2026	2026	A6 SEDAN	1,968
USA	2025	2025	Q6 SPORTBACK E-TRON	220
USA	2025	2025	SQ6 SPORTBACK E-TRON	62
CAN	2025	2025	S6 SPORTBACK E-TRON	51
CAN	2025	2025	S5	1,315
CAN	2025	2025	Q6 E-TRON SUV	351

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

CAN	2025	2025	A6 SPORTBACK E-TRON	108
CAN	2025	2025	A5	1,886
CAN	2026	2026	A6 SEDAN	82
CAN	2025	2025	Q6 SPORTBACK E-TRON	39
CAN	2025	2025	SQ6 SPORTBACK E-TRON	27

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

- Schedule owner repairs immediately
- Owner mailing – January 2026
- Loaner/rental coverage – see campaign circular

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

USA Dealers - New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Canada Dealers – New Vehicles in Dealer Inventory: Dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Canadian Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

All Dealers - Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-