

- [📄 26-01-037H - Tow Hitch Harness - Inspection, Removal, & Dust Cap Install \(RC290\) \(posted 04.13.26\).pdf](#)
- [📄 HMA Parts Bulletin Recall 290 - Dust Cap Allocation to Dealers \(posted 04.16.26\).pdf](#)
- [📄 Recall 290 - Trailer Wiring Harness Acc - Dealer Notification \(Remedy\) \(posted 04.16.26\).pdf](#)

Hyundai Motor America (HMA) has launched the Safety Recall Campaign 290 – Tow Hitch Harness – Inspection, Removal, and Dust Cap Installation with Remedy Available.

As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

A. Affected Vehicles:

1. VIN Identification: Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine recall applicability.

- a. Certain 2022-24MY Tucson (NX4) produced 02/26/2021 – 04/30/2024
 - i. Built by Hyundai Motor Company ("HMC")
- b. Certain 2022-24MY Tucson (NX4A) produced 02/25/2021 – 08/21/2024
 - i. Built by Hyundai Motor Manufacturing Alabama ("HMMA")
- c. Certain 2022-24MY Tucson Hybrid (NX4 HEV) produced 02/08/2021 – 07/01/2024
 - i. Built by HMC
- d. Certain 2022-24MY Tucson Plug-in Hybrid (NX4 PHEV) produced 08/12/2021 – 07/17/2024
 - i. Built by HMC

B. Recall Description:

Certain Tucson (NX4, NX4A), Tucson Hybrid (NX4 HEV), and Tucson Plug-in Hybrid (NX4 PHEV) vehicles may be equipped with a genuine factory Hyundai tow hitch harness that is susceptible to water intrusion. Water entering the tow hitch harness may cause trailer lamps or vehicle stop lamps to become inoperative. In rare cases, an internal electrical short may occur, which could result in overheating, or melting. **Technical Service Bulletin (TSB) 26-01-037H** provides instructions to inspect and, if applicable, remove the genuine factory Hyundai trailer wiring harness accessory and install a dust cap to prevent water intrusion.

C. Parts Information – Refer to Parts Bulletin for the latest information.

1. Dust Cap

- a. All dealers have received 3 pieces for the start of the recall. **These began arriving on April 11th, 2026.**
- b. Inventory Management: Dealers are to submit claims as repairs are completed in order to be eligible for additional part orders.

D. Campaign Document(s):

1. TSBs 26-01-037H

- a. Available on [Hyundaidealer.com](#) > Service > HMA Tech Info > Campaign

2. Dealer Notification

- a. Available on [Hyundaidealer.com](#) > Service > HMA Tech Info > Service News

3. Parts Bulletin

- a. Available on [Hyundaidealer.com](#) > Parts > Documents Library > Reference Materials > Parts Bulletin

E. Action Required:

1. Confirm VIN eligibility for campaign via WebDCS. See 'VIN Identification' above.
2. **Follow the TSB** for the service procedure to inspect for the genuine factory Hyundai trailer wiring harness accessory, and if necessary, install a dust cap.
3. **Submit campaign claim** once the service procedure is completed.

F. Additional Note(s)

When an updated tow hitch harness accessory becomes available, Hyundai will notify customers under a separate campaign with instructions to schedule a follow-up appointment to re-install the accessory at their preferred Hyundai dealer at no cost to the customer, if customer wishes to have an OEM harness re-installed.