



NEW VEHICLE DELIVERY HOLD NOTICE

DATE	12/18/2025
RECALL ID	Kia: SC359 / NHTSA: 25V874
SUBJECT	Kia is conducting a noncompliance safety recall to address a software issue in the tow hitch harness control module that may result in a blank instrument cluster while driving.
AFFECTED VEHICLES	Certain 2024-2025 MY Sportage X-Line and certain 2023-2025 MY Sportage Plug-in Hybrid (PHEV) X-Line vehicles equipped with certain 4.2" instrument cluster screens and a Genuine Kia tow hitch harness accessory.
AFFECTED POPULATION	Approximately 5,046 vehicles
RECALL CONDITION	Due to a software logic issue, the tow hitch harness control module may send an abnormal CAN message which can cause certain instrument clusters with a 4.2" screen to reboot while driving. During this rebooting, the cluster will not show information such as the speedometer or telltales for approximately five (5) seconds. As a result, the subject vehicles do not comply with the visibility and illumination requirements of Federal Motor Vehicle Safety Standard (FMVSS) 101, "Controls and Displays." A blank instrument cluster does not show certain information such as the speedometer or telltales, thereby increasing the risk of a crash.
REMEDY	The tow hitch harness control module will be replaced with one that has improved software.
REMEDY AVAILABILITY	By 2/11/2026
PLANNED NOTIFICATIONS	Dealers will be notified in writing on 2/11/2026. Owners will be notified by first-class mail on 2/13/2026.
IMPORTANT	<u>Subject vehicles that are equipped with a Genuine Kia Tow Hitch Harness should be held. See advisory below. If the vehicle is not equipped with a tow hitch harness, dealers can close SC359 with an 'inspection-only' op code and sell the vehicle.</u>
NHTSA ADVISORY	It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia North America Safety Office

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.