



SAFETY RECALL 25TA15 (Remedy Notice)

Certain 2025 – 2026 Model Year Camry HV
Certain 2026 Model Year Corolla Cross HV
Loose Inverter Bolt
NHTSA Recall No. 25V-869

STOP! DO NOT SELL NEW VEHICLES IN DEALER INVENTORY.
[Refer to Dealer Inventory Procedures section for more details.](#)

On December 16, 2025, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on Certain 2025 – 2026 Model Year Camry HV, Certain 2026 Model Year Corolla Cross HV vehicles.

Model / Years	Production Period	Approximate Total Vehicles	Approximate Stop Sale Dealer Inventory
2025-2026 Camry HV	Late August 2025 – Mid-November 2025	51,640	3,540
2026 Corolla Cross HV	Late August 2025 – Late-November 2025	3,760	140

Condition

A bolt inside the inverter in the hybrid powertrain can become loose and could lead to a loss of motive power or could lead to a fire when the vehicle is on. A loss of motive power while driving at higher speeds or a vehicle fire could increase the risk of a crash or an injury.

Remedy

Any authorized Toyota dealer will inspect the inverter and repair or replace it based on Toyota's inspection criteria **FREE OF CHARGE**.

Tech Requirements TIC209A – Electrical Vehicle Repair
Inspection/Repair Time Repair: 2.6-4.6
Parts Control at Launch CPOR
Parts Replacement Rate 20% – Will be monitored
Owner Notification Date June end 2026
Salvage Title Eligible Yes

Campaign Phase Interpretation

Campaigns may be launched in phases due to many factors, such as: the nature of the repair, parts availability, etc. It is important that each VIN is confirmed using TIS to determine if the vehicle is in the remedy or interim phase. Only perform the repair that is available for the specific VIN. *If a remedy repair is performed on an interim phase vehicle, the claim will be subject to debit.*

REMEDY PHASE – ELIGIBLE FOR REPAIR

Campaign Description: Safety Recall X0X - **Remedy Notice** - 2004-2005 Model Year Toyota - Generic Recall Description
Completion Status: **Not Completed**
[\[Show Documents\]](#)

STATUS IDENTIFICATION

A: Campaign Description: X0X Remedy

B: Completion Status: Not Completed

- *This vehicle is eligible to have the remedy performed.*

INTERIM PHASE – FUTURE REPAIR

Campaign Description: Safety Recall X0X (X1X) - **Interim Notice** - 2004-2005 Toyota - Generic Recall Description
Completion Status: **Not Completed**
[\[Show Documents\]](#)

STATUS IDENTIFICATION

A: Campaign Description: X1X Interim

B: Completion Status: Not Completed

- *This vehicle is in the interim phase; the remedy **CANNOT** be performed at this time.*

Campaign Phases

Corolla Cross HV Phased Launch				
Phase	Approx UIO	Prod. Date Start	Prod. Date End	Estimated Launch Timing
1	200	8/27/2025	8/28/2025	6/18/2026
2	1800	8/29/2025	10/2/2025	7/16/2026
3	1800	10/3/2025	11/30/2025	8/13/2026

Camry HV Phased Launch				
Phase	Approx UIO	Prod. Date Start	Prod. Date End	Estimated Launch Timing
1	1,400	8/26/2025	8/28/2025	6/18/2026
2	12,000	8/29/2025	9/23/2025	7/16/2026
3	13,000	9/24/2025	10/9/2025	8/13/2026
4	13,000	10/10/2025	10/24/2025	9/17/2026
5	13,000	10/25/2025	11/30/2025	10/15/2026

*The phased launch schedule could be subject to change based on parts availability and demand.

Owner Notification

Head Unit Messaging

Toyota will notify owners starting in early July 2026 through late September 2026.

Mail

Toyota will notify owners starting in mid-July 2026 through mid-October 2026.

Toyota App

Vehicles involved in this Safety Recall will be visible in the App at time of announcement.

Customer Contacts

Customers may contact your dealership with questions regarding the Safety Recall. Please welcome them to your dealership and answer any questions that they may have. A FAQ is provided to assure a consistent message is communicated.

Customers with additional questions or concerns are asked to please contact the Toyota Brand Engagement Center (1-888-270-9371) - Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Toyota Newsroom pressroom.toyota.com.

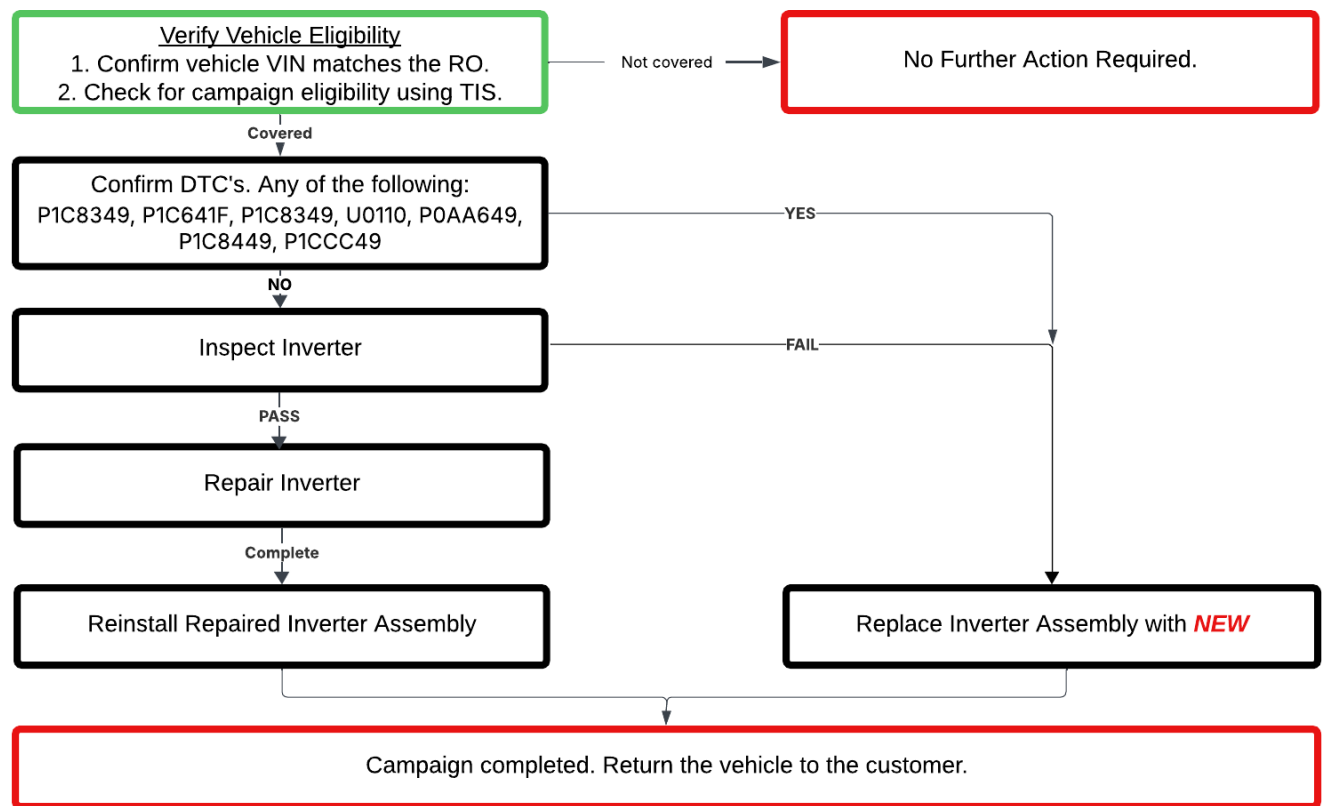
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Service Department

Warranty Reimbursement Procedure

Flow chart is for reference only. **DO NOT** use in place of full technical instruction. Follow **ALL** steps as outlined in full technical instruction to confirm campaign is completed correctly.



Op Code	Description	Flat Rate Hours
25TA15R1	Inverter Inspection, Repair	4.6
25TA15R2	Inverter Inspection, Replace	3.6
25TA15R3	Inverter Remove and Replace – Car comes in with condition (DTC)	2.6

- Under opcode 25TA15R1 part number 00295-1282C-01 and 00272-SLLC2-01 can be used for claim filing. Only ½ a tube/Gallon is required for repair.
- Under opcode 25TA15R2/R3 part number 00295-SLLC2-01 can be used for claim filing to cover cost of ½ gallon of coolant.
- The flat rate times include 0.1 hours for administrative cost per unit for the dealership.
- Dealers may claim the cost for materials needed if not available in shop or as SST, listed below under Op Code 25TA15R1 or 25TA15R2 at a maximum rate of \$1.00 per VIN as sublet type “ZZ.”
 - M5x18mm Socket head cap screws, qty (1)
 - Jig Stand – Hex Bolts, flange, M6x1.0x50mm, qty (4)
 - Masking tape, qty (1 role)

Salvage Title Vehicles

Every attempt should be made to complete an open Safety Recall when circumstances permit, unless noted otherwise in the Safety Recall dealer letter.

Remedy Procedures

Refer to TIS for Technical Instructions on repair. Conduct all non-completed Safety Recalls and Service Campaigns on the vehicle during the time of appointment.

Emissions Repair Procedures for California Dealers

As this Safety Recall includes emission related parts, California dealers are requested to fill out the Vehicle Emissions Recall – Proof of Correction form and affix an Authorized Modification Label to the vehicle after repairs have been completed.

The vehicle owner may require the Proof of Correction form for vehicle registration renewal. ***It is important to note that the forms are an official state document and blank forms must be secured to prevent misuse.***

Please complete the form and provide it to the owner. The first non-completed VINs will be submitted to the California state DMV by early September 2026. If the vehicle owner’s warranty claim will not be processed and paid prior to this date, please be sure to complete a form and provide it to a California owner.

The image shows a "Vehicle Emission Recall – Proof of Correction" form. It is a white form with a black header. The form contains several sections for data entry: License Number, Make, Year Model, Body Type, and Vehicle Identification Number (VIN). Below these are fields for Manufacturer, Recall Number, Dealer's Name, Address, City, State and Zip, Date, and Dealership's Authorized Signature. A note states: "The above described vehicle has been repaired, modified and/or equipped with new emission control devices to meet applicable California Emission Control Laws." At the bottom, it says "Return this certificate to DMV only when required – otherwise retain for your records." and includes a small Toyota logo.

Install the Authorized Modifications Label after the repairs have been completed. Using a permanent marker, fill out the label and affix it to the location under the hood as indicated.

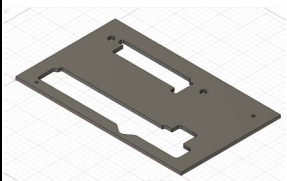
Form booklets and Authorization Labels can be ordered from the MDC (Booklet material number 00410-92007, Label material number 00451-00001-LBL).

Technician Training Requirements

The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to have completed the following course:

- TIC209A - Electrified Powertrain Vehicle Repair

Campaign Special Service Tools

Item No.	Part Number	Name	Quantity	Description	Image
1	00002-02955	Torque wrench (CST)	1	Beam Style Torque wrench	
2	FF, AWD	Inverter Cover (FF and AWD) CST	2	Cover used during inspection of inverter to prevent debris from entering.	



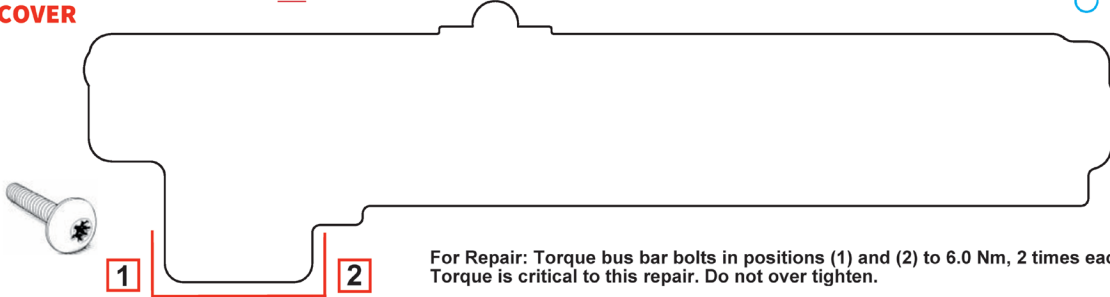
TOYOTA MOTOR CORPORATION	
AUTHORIZED MODIFICATIONS	
THE FOLLOWING MODIFICATIONS HAVE BEEN MADE:	
THESE MODIFICATIONS HAVE BEEN APPROVED AS APPROPRIATE BY EPA AND CARB	
DEALER CODE:	DATE:
CHANGE AUTHORITY:	

1-4	"Remedy for (Campaign Designation) "	6	Date Completed
5	Dealer Code	7	Campaign Designation

Inverter Cover Job Aids (FF and AWD)

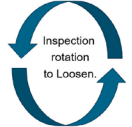
Each dealer receives a set of two 6 mm thick PVC foam board inverter cover job aids as shown below.

SAFETY RECALL 25TA15 FF INVERTER COVER



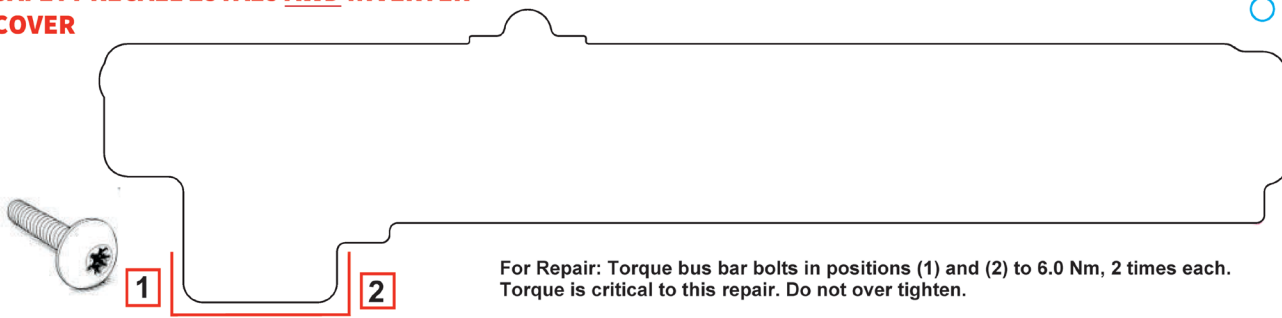
For Repair: Torque bus bar bolts in positions (1) and (2) to 6.0 Nm, 2 times each. Torque is critical to this repair. Do not over tighten.

1. Perform inspection of bus bar bolts at location (1) and (2) above per the Technical Instructions.
2. Replace Inverter = Bolt missing or breakaway torque in loosening direction is below 1 Nm.
3. Repair Inverter : Breakaway torque in loosening direction is 1 Nm or above.



IF ANY BOLT IS MISSING (INSPECTION #1 FAIL) OR LOOSE (INSPECTION #2 FAIL), TIGHTENING WILL NOT MITIGATE THE FIRE RISK. THE INVERTER MUST BE REPLACED WITH A NEW UNIT. DO NOT SCRAPE OLD FIPG FROM CASE. MAKE SURE TO CLEAN THIS JOB AID OF ANY DUST AND CONTAMINANTS PRIOR TO EACH USE.

SAFETY RECALL 25TA15 AWD INVERTER COVER



For Repair: Torque bus bar bolts in positions (1) and (2) to 6.0 Nm, 2 times each. Torque is critical to this repair. Do not over tighten.

1. Perform inspection of bus bar bolts at location (1) and (2) above per the Technical Instructions.
2. Replace Inverter = Bolt missing or breakaway torque in loosening direction is below 1 Nm.
3. Repair Inverter : Breakaway torque in loosening direction is 1 Nm or above.



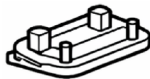
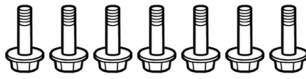
IF ANY BOLT IS MISSING (INSPECTION #1 FAIL) OR LOOSE (INSPECTION #2 FAIL), TIGHTENING WILL NOT MITIGATE THE FIRE RISK. THE INVERTER MUST BE REPLACED WITH A NEW UNIT. DO NOT SCRAPE OLD FIPG FROM CASE. MAKE SURE TO CLEAN THIS JOB AID OF ANY DUST AND CONTAMINANTS PRIOR TO EACH USE.

Parts Department

Parts Information

At the time of launch, parts for this campaign can be ordered in Campaign Part Order Request (CPOR) on Service Lane due to potential limited part availability. Please check the CPOR/MAC report on Dealer Daily for the most up-to-date parts ordering information as part controls can be adjusted throughout the life of the campaign.

Dealers can identify which parts ordering method to use by reviewing the parts information section of Dealer Daily and checking for a MAC code on the part numbers below. For MAC code C, order through CPOR. For MAC code D, refer to the MAC report for further instructions.

Parts below are required for repair of inverter assembly only. (Forecast 80% UIO)				
Repair Kit	Name	Quantity	Description	Image
04006-03128	Cover	1	Non-reusable part	
	Bolt, flange	7	Non-reusable part	
	Clamp	1	Non-reusable part	
00295-1282C	FIPG Kit	½ tube	(½ tube per repair)	
00272-SLLC2	SUPER LONG LIFE COOLANT	½ gal	(½ gal. per repair)	

Parts required for inverter replacement if fails inspection or car comes in with DTC (Forecast is 20% of UIO)

Primary Part Number	Alternate Part number (Only order if primary is not available)	Part Name	Quantity
04006-01106	04005-63106	Camry HV FF Inverter Assy	1
04006-01206	04005-63206	Camry HV AWD Inverter Assy	1
04005-6330A	N/A	Corolla Cross HV	1
00272-SLLC2	N/A	SUPER LONG LIFE COOLANT	1

Materials

• Vinyl tape	• Protective Gloves	• Protective Tape
• Masking tape	• Piece of wood	• Antistatic gloves

Sales Department

New Vehicles in Dealership Inventory

There are approximately 3,680 vehicles in new dealer inventory as of December 15, 2025.



Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Toyota reimburses dealers for flooring costs associated with new vehicles held in dealership inventory until the recall remedy becomes available. Toyota provides these flooring reimbursements within 30 days of remedy launch. Toyota reserves the right to withhold or charge-back any flooring reimbursement funds that may have been paid to the dealer if it determines that a new vehicle subject to a safety recall was sold without first being remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

NOTE:

- *New vehicles in dealer inventory subject to a Safety Recall must be remedied before delivery into commerce under a sale or lease. Dealer-to-dealer trades as well as vehicle sales between dealers should not be made until a vehicle is remedied.*
- Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (Non SET and GST dealers: <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

[Policy for TCUV, Pre-Owned Vehicles and Rent a Toyota](#)

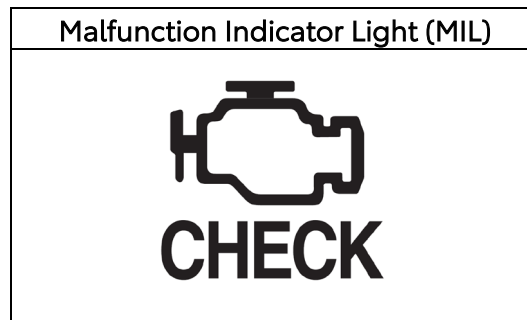
Frequently Asked Questions

Q1: *What is the condition?*

A1: A bolt inside the inverter in the hybrid powertrain can become loose and could lead to a loss of motive power or could lead to a fire when the vehicle is on. A loss of motive power while driving at higher speeds or a vehicle fire could increase the risk of a crash or an injury.

Q1a: *Which warning lights and messages may be displayed if the condition is present?*

A1a: If the condition were to occur, the malfunction indicator lamp (MIL) shown below, may illuminate in the instrument panel cluster. In addition to the malfunction indicator lamp, other warning lamps and messages may also be displayed.



The accelerator response will be diminished. There will be significant loss of power and the vehicle will accelerate very slowly.

If you experience this condition, pull over to a safe location as soon as possible and contact your Toyota Dealer.

Note: The malfunction indicator lamp (MIL) and other lamps and messages can be displayed for other issues unrelated to this Safety Recall.

Q2: *What is Toyota going to do?*

A2: Any authorized Toyota dealer will inspect the inverter and repair or replace it based on Toyota's inspection criteria **FREE OF CHARGE**.

NOTE (Customers who live in the state of California)

The state of California requires the completion of Safety Recalls / Service Campaigns on emission related parts prior to vehicle registration renewal. In addition, the State requires that every vehicle must pass an emission test (SMOG Check) every two years and before it is sold. Without the completion of this **FREE** Safety Recall, the California Air Resources Board (CARB) will not allow your vehicle to be registered. State of California Regulations require Toyota to provide the Department of Motor Vehicles with a record of all vehicles that have not had the Safety Recall completed.

Your Toyota dealer will provide you with a Vehicle Emissions Recall Proof of Correction Form after the campaign has been completed. Please ensure you retain this form, because the DMV may require that you supply proof that the campaign has been completed during your vehicle registration renewal process.

Q3: How long will the remedy take?

A3: For most vehicles, the inspection and repair will take approximately four and a half hours. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

Q3a: What if my inverter fails inspection?

A3a: If your inverter fails inspection, it will require replacement. A new part will need to be ordered and installed. Please schedule with your Toyota Dealer to minimize your inconvenience.

Q4: When will the remedy become available for my car?

A4: See table below for campaign launch phase schedule. Campaign phases are based on production date and parts availability.

Corolla Cross HV Phased Launch				
Phase	Approx UIO	Prod. Date Start	Prod. Date End	Estimated Launch Timing
1	200	8/27/2025	8/28/2025	Available Now
2	1800	8/29/2025	10/2/2025	7/1/2026
3	1800	10/3/2025	11/30/2025	8/1/2026

Camry HV Phased Launch				
Phase	Approx UIO	Prod. Date Start	Prod. Date End	Estimated Launch Timing
1	1,400	8/26/2025	8/28/2025	Available Now
2	12,000	8/29/2025	9/23/2025	7/1/2026
3	13,000	9/24/2025	10/9/2025	8/1/2026
4	13,000	10/10/2025	10/24/2025	9/1/2026
5	13,000	10/25/2025	11/30/2025	10/1/2026

*The phase launch schedule could be subject to change based on parts availability and demand.

Q5: Which and how many vehicles are covered by this Safety Recall?

A5: There are approximately 55,400 vehicles covered by this Safety Recall.

Model / Years	Production Period	Approximate Total Vehicles
2025-2026 / Camry HV	Late August 2025 – Mid-November 2025	51,640
2026 / Corolla Cross HV	Late August 2025 – Late-November 2025	3,760

Q4a: Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?

A4a: No, there are no other Lexus/Toyota/Scion vehicles covered by this Safety Recall.

Q6: How does Toyota obtain my mailing information?

A6: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q7: What if I have additional questions or concerns?

A7: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Policies And Procedures

New Vehicles in Dealership Inventory - Reminder

Below is a reminder of the dealer's obligations pertaining to Safety Recalls if there are new vehicles in dealership inventory:

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Pre-Owned Vehicles in Dealer Inventory

Toyota typically requests that dealers **NOT** deliver any pre-owned vehicles in dealer inventory that are covered by a Safety Recall unless the defect has been remedied. In this case, until remedy parts are available, delivery of a pre-owned vehicle is acceptable if disclosed to the customer that the vehicle is involved in this Safety Recall and that the remedy is currently being prepared by Toyota.

Toyota expects dealers to visit <https://toyota-recall-disclosure.imagespm.info/> and complete a Customer Contact and Vehicle Disclosure Form. Dealers are expected to provide a copy of the completed form, along with the most current FAQ, to the vehicle buyer. Toyota and the dealer may use this information to contact the customer when the remedy becomes available. Keep the completed form on file at the dealership.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Toyota Certified Used Vehicle (TCUV)

The TCUV policy prohibits the certification of any vehicle with an outstanding Safety Recall, Special Service Campaign, or Limited Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a TCUV until all applicable Safety Recalls, Special Service Campaigns, and Limited Service Campaigns have been completed on that vehicle.

Rent a Toyota & Service Loaners

Toyota requests that dealers remove all Rent a Toyota and Service Loaner vehicles from service that are covered by a Safety Recall unless the defect has been remedied.

Parts Recovery Procedures

All parts replaced as part of this Safety Recall must be turned over to the parts department until appropriate disposition is determined. The parts department must retain these parts until notification via the Parts Recovery System (PRS) is received indicating whether to ship or scrap the parts. These parts are utilized by various departments for defect analysis, quality control analysis, product evaluation, as well as other purposes.

To help minimize dealer storage challenges, Toyota recommends that dealers:

- File the campaign claim accurately and promptly. The time a dealer is required to hold parts is based on when the campaign claim is paid by Toyota.
- Monitor the Warranty Parts Recovery Notifications and Part Scrap Report regularly.

Refer to Warranty Policies [9.3 and 9.6](#) for additional details.

IMPORTANT SAFETY RECALL

Certain 2025 – 2026 Model Year Camry HV
Certain 2026 Model Year Corolla Cross HV
Loose Inverter Bolt
NHTSA Recall No. 25V-869
Toyota Recall No. 25TA15 (Remedy Notice)

This is an important Safety Recall. The remedy will be performed **FREE OF CHARGE** to you.

Dear (customer's First/Last name)

This notice applies to your vehicle:
[VIN]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect which relates to motor vehicle safety, exists in certain 2025 – 2026 Model Year Camry HV, and certain 2026 Model Year Corolla Cross HV vehicles.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

What is the condition?

A bolt inside the inverter in the hybrid powertrain can become loose and could lead to a loss of drive power or could lead to a fire when the vehicle is on. A loss of drive power while driving at higher speeds or a vehicle fire could increase the risk of a crash or an injury.

What will Toyota do?

Any authorized Toyota dealer will inspect the inverter and repair or replace it based on Toyota's inspection criteria **FREE OF CHARGE**.

What should you do?

Please contact any authorized Toyota dealer to schedule an appointment to have the remedy performed as soon as possible. **The remedy will require parts replacement. We recommend you contact your dealer to schedule an appointment in advance to confirm parts availability and minimize your inconvenience. Your local Toyota dealer will be more than happy to answer any of your questions.**

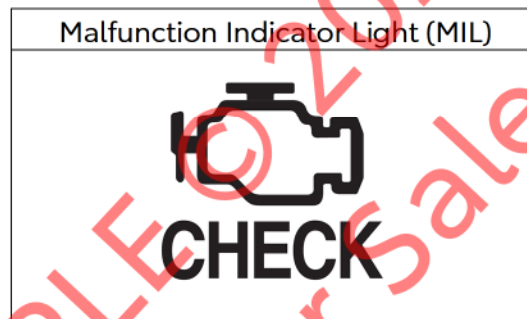
- ✓ To find a dealer near you, visit www.toyota.com/dealers.
- ✓ For more information on this and other Safety Recalls, including Frequently Asked Questions, visit www.toyota.com/recall. Input your full 17-digit Vehicle Identification Number (VIN) noted above to review information specific to your vehicle.
- ✓ If you require further assistance, our Toyota Brand Engagement Center is available to assist you at 1-888-270-9371 on Monday through Friday, from 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time. During our hours of operation, we're here to help with any questions, feedback, or support you may need.

This is an important Safety Recall

- For most vehicles, the inspection and repair will take approximately four and a half hours. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time. If the inverter requires replacement, a new part will need to be ordered.
- Toyota recommends that you follow all scheduled maintenance and services as outlined in your owner's manual until you are able to schedule an appointment to have the remedy performed.
- If the bolt becomes loose, it can lead to an open circuit which may activate a warning lamp and in some cases, could potentially lead to simultaneous activation of fail-safe mode or loss of drive power.

Which warning lights and messages may be displayed if the condition is present?

If the condition were to occur, the malfunction indicator lamp (MIL) shown below, may illuminate in the instrument panel cluster. In addition to the malfunction indicator lamp, other warning lamps and messages may also be displayed.



The accelerator response will be diminished. There will be significant loss of power and the vehicle will accelerate very slowly.

If you experience this condition, pull over to a safe location as soon as possible and contact your Toyota Dealer.

Note: The malfunction indicator lamp (MIL) and other lamps and messages can be displayed for other issues unrelated to this Safety Recall.

What if you live in California and do not have this Safety Recall Campaign performed?

The state of California requires the completion of Safety Recalls / Service Campaigns on emission related parts prior to vehicle registration renewal. In addition, the State requires that every vehicle must pass an emission test (SMOG Check) every two years and before it is sold. Without the completion of this **FREE** Safety Recall Campaign the California Air Resources Board (CARB) will not allow your vehicle to be registered. State of California Regulations require Toyota to provide the Department of Motor Vehicles with a record of all vehicles that have not had the Safety Recall Campaign completed.

Your Toyota dealer will provide you with a Vehicle Emissions Recall Proof of Correction Form after the campaign has been completed. Please ensure you retain this form, because the DMV may require that you supply proof that the campaign has been completed during your vehicle registration renewal process.

What if you have previously paid for repairs to your vehicle for this specific condition?

If you have previously paid for repair(s) to your vehicle for this specific condition prior to receiving this letter, you may be eligible for reimbursement. For reimbursement consideration, please submit a copy of your repair details (for example: a repair order), proof-of-payment, and ownership information to Toyota's online self-service portal.) Visit <https://support.toyota.com/s/questions-comments> and click Continue to begin submitting a support request. Select Recalls and then Reimbursement Request from the picklist to complete the form and submit.

Alternatively, if you prefer to mail or fax this information for reimbursement consideration, please use the address or fax number shown below:

Toyota Brand Engagement Center - TSR
Toyota Motor Sales, USA, Inc.
c/o Toyota Motor North America, Inc.
P O Box 259001 – SSC/CSP Reimbursements
Plano, Texas 75025-9001

FAX: 310-381-7756

Please refer to the attached Reimbursement Checklist for required documentation details.

What if you are not the owner or operator of this vehicle?

- *If you are a vehicle lessor*, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.
- *If you know the current owner or operator*, please forward this letter to them.
- *If you would like to update your vehicle ownership or contact information*, please visit <https://www.toyota.com/owners>.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-888-275-9171), or go to <http://www.safercar.gov>.

We have sent this notice in the interest of your continued satisfaction with our products. We sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

Toyota Motor Sales, USA