

**From:** [noreply-bms-notifications](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** UPDATE - BMW Recall 25V-xxx: Program Steering Gear Control Units  
**Date:** Friday, December 5, 2025 3:30:27 PM

Publish Date: December 5, 2025  
From: Technical Service  
Expiration Date: December 19, 2025

DCSnet Message  
**Urgent**

Subject: **UPDATE - BMW Recall 25V-xxx: Program Steering Gear Control Units**

The Remedy is now available for vehicles affected by Recall 25V-xxx: Program Steering Gear Control Units (B32 10 25) and the bulletins have been updated on TIS.

Due to system processing times, Vehicle Remedy Status may currently reflect a Red X if checked in ROSS systems, but the campaign can still be completed and claimed on all vehicles. Remedy Status will update to a Green Check tomorrow.

If an RDR override is necessary due to the system displaying the Stop, you can enter the RO number and date the programming was performed.

If vehicles have any other open Campaigns, they must be completed prior to delivery to the customer.

Sincerely,

Technical Service

Attachments:  
No Attachments

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel  
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel  
BMW Passenger Cars, CC-All  
BMW SAV (Light Trucks) CC-All



**From:** [noreply-bms-notifications](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** BMW Recall 25V-xxx: Program Steering Gear Control Units  
**Date:** Friday, December 5, 2025 12:03:29 PM

Publish Date: December 5, 2025  
From: Technical Service  
Expiration Date: December 19, 2025

DCSnet Message  
**Urgent**

Subject: **BMW Recall 25V-xxx: Program Steering Gear Control Units**

BMW AG is conducting a Voluntary Safety Recall (effective December 5, 2025) on certain Model Year 2025 - 2026 BMW vehicles that were produced between August 14, 2024, and October 20, 2025.

This safety recall involves the steering system software which may not meet specifications and could affect the functionality of the steering system.

The Recall Notice and FAQ have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,

Technical Service

Attachments:

[B321025\[1764952843490\].pdf](#)

[B321025 Recall Notice\[1764953994164\].pdf](#)

[B321025\\_25V-xyz-G45-Steering-FAQ-\(05Dec2025\)\[1764953997332\].pdf](#)

[B321025\[1764952843490\].pdf](#)

[B321025 Recall Notice\[1764953994164\].pdf](#)

[B321025\\_25V-xyz-G45-Steering-FAQ-\(05Dec2025\)\[1764953997332\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel  
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel  
BMW Passenger Cars, CC-All  
BMW SAV (Light Trucks) CC-All



**SIB 32 10 25**

**RECALL 25V-XXX: PROGRAM STEERING GEAR CONTROL UNITS**

2025-12-05

This Service Information Bulletin (Revision 1) replaces SI B32 10 25 **dated December 2025**.

**What's New** (Specific text highlighted):

- Cause added
- Correction added
- Procedure added
- Claim Information added

<input checked="" type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

**MODEL**

E-Series	Model Description	Production Date
G45	X3 Sports Activity Vehicle	August 14, 2024 – October 20, 2025

**MODEL**

E-Series	Model Description	Production Date
G45	X3 Sports Activity Vehicle	August 14, 2024 – October 20, 2025

**AFFECTED VEHICLES**

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of December 6, 2025, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

**SITUATION**

BMW AG is conducting a Voluntary Safety Recall (effective December 5, 2025) on certain Model Year 2025 - 2026 BMW vehicles that were produced between August 14, 2024, and October 20, 2025.

This safety recall involves the steering system software which may not meet specifications and could affect the functionality of the steering system.

The Recall Notice and FAQ have been attached for further information.

**CAUSE**

Software error in the electronic power steering (EPS).

**CORRECTION**

Determine the vehicle’s current I-level by either using AIR, or AWP (Aftersales Workplace) applications.

Update the vehicle software using **ISTA 4.57.1x** (Available December 5, 2025).

**PROCEDURE**

Program the vehicle using **ISTA 4.57.1x** or higher.

Model	Target Integration level
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G45	G045-25-11-540 or higher
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Note that ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

**Always connect a BMW-approved battery charger/power supply (SI B04 23 10) when performing programming.**

For information on programming and coding with ISTA, refer to TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

**Important: Take note of the follow up actions after programming, you may be required to carry out vehicle test and delete fault memory if necessary**

**CLAIM INFORMATION**

<b>Note: The special Repair Code and the flat rate operation codes listed below will be available in the system shortly</b>
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During this workshop visit, the affected vehicle may also show one or more programming and encoding Technical Campaign repairs open. The programming and encoding procedure may only be invoiced one time.

**Select this open Technical Campaign to perform and submit for updating the vehicle to the required I-level or higher instead when applicable (This includes 00 00 006 or 00 00 556, 61 21 528, and 61 00 730).**

**Please be sure to also perform any additional before and/or after work (including attaching labels) as required by the open campaigns on the vehicle. Close any remaining programming and encoding Campaign repairs as outlined in the corresponding Service Information Bulletin.**

Reimbursement for this Action will be via normal claim entry, as determined by the above, by selecting and submitting for the work package information below that applies.

<b>Plusposition (+)</b>	Completion before the first vehicle delivery to a customer (New in-stock/No in-service date), or the vehicle is already in the workshop for another reason and/or repair, identified by the “ <b>(Plusposition)</b> ” reference in the descriptions below.
<b>Main work</b>	The vehicle arrives for this Recall, no other Main work will be performed/claimed during this workshop visit, identified by the “ <b>(Main work)</b> ” reference in the descriptions below.

Below are the special flat rate labor operation code choices for this action.

<b>Repair Code:</b>	0032840300	---
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**Work Package # 1 and # 2**

These work packages will be available and added in the future.

**Vehicle Programming and Encoding**

Work Package	Labor Operation	Description	Labor Allowance
# 3	00 79 537	Programming and encoding the vehicle control units, includes Carrying out vehicle test (00 00 556/61 21 528) <b>(Plusposition)</b>	7 FRU
Or:			
# 4	00 79 028	Programming and encoding the vehicle	9 FRU

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	vehicle test (00 00 006/61 21 528) (Main work)	
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Or the:

**Vehicle is already at the Specified Target Integration Level or Higher**

Work Package	Labor Operation	Description	Labor Allowance
# 5	00 79 539	Either in conjunction with <b>another campaign/repair prior to or during this workshop visit</b> , the vehicle is already at the specified Target integration level or higher, no repair is necessary ( <b>Plusposition</b> )	1 FRU
Or:			
# 6	00 79 030	Either in conjunction with <b>another campaign/repair prior to or during this workshop visit</b> , the vehicle is already at the specified Target integration level or higher, no repair is necessary ( <b>Main work</b> )	1 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

**Claim Repair Comments**

Reference the SIB number, the issue (briefly), and the work package (WP) number performed in the technician’s RO notes, and in the claim comments (For example: B32 10 25 Electronic Power Steering SW update ( WP 3), unless otherwise required by State law.

**Programming and Encoding – Additional Work (RO and Claim Comments Required)**

This procedure automatically reprograms and encodes any vehicle control modules that do not have the latest software I-level.

If one or more control modules fail during the reprogramming procedure, claim the required consequential repair work procedures to address this issue (including performing the IRAP Control Unit Recovery first as required, refer to the SIB in AIR) under the Repair Code in this bulletin together with the corresponding labor operation codes and their flat rate unit (FRU) allowance(s), including the diagnosis\* that applies.

Please explain the additional work procedures that were performed (The why and the what) on the repair order and in the claim comments.

For covered repairs that addresses preexisting control module failures that occurred prior to performing this repair-related programming and encoding procedure, claim this work with the Repair Code listed in AIR together with the corresponding labor operation codes and their flat rate unit (FRU) allowance(s), including the diagnosis\* that applies.

(\* ) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

**Reimbursements of Recall Remedy Comparable Prior Customer-Pay Repairs (TREAD Act)**

Based on the issue and repair (Software Update), and the age of the Affected Vehicles being addressed by Copyright ©2025 BMW of North America, Inc.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

## FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

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### Supporting Materials

[picture\\_as\\_pdf B321025\\_25V-xyz-G45-Steering-FAQ-\(05Dec2025\).pdf](#)

[picture\\_as\\_pdf B321025 Recall Notice.pdf](#)



## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 25V-xxx: Program Steering Gear Control Units – B32 10 25

BMW AG is conducting a Voluntary Safety Recall (effective December 5, 2025) on certain Model Year 2025 - 2026 BMW vehicles that were produced between August 14, 2024, and October 20, 2025.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Safety Recall**  
**25V-xyz**  
**Steering System Software**  
**Model Year 2025-2026**  
**BMW X3 SAV**

- Q1. Which BMW models in the US are potentially affected by this Safety Recall?**  
Certain Model Year 2025-2026 BMW X3 SAV models in the US are potentially affected.
- Q2. What is the specific issue?**  
This safety recall involves the steering system software which may not meet specifications and could affect the functionality of the steering system.
- Q3. Why are other models / vehicles not included in this Safety Recall?**  
Other models have steering system software that meets specifications.
- Q4. Can I continue to drive my vehicle?**  
Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**
- Q5. How did BMW become aware of the issue?**  
BMW became aware of the issue through its quality control procedures.
- Q6. How will I be informed of this Safety Recall?**  
Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. To locate your nearest authorized BMW center, please visit [bmwusa.com/dealer](https://www.bmwusa.com/dealer).
- To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [bmwusa.com/myBMW](https://www.bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.
- Q7. How will my vehicle be remedied?**  
Potentially affected vehicles will have the steering system software updated *free of charge* which should take about an hour.
- Q8. Do I have to wait for BMW to contact me to have the remedy performed?**  
Yes. BMW is currently in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with an authorized BMW center. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).