



# VOLKSWAGEN DEALER COMMUNICATION

## Repair Available – Safety Recall 74HE / Heater Element Wiring Harness

**This notice is for:** All Dealer Personnel

**Date:** April 13, 2026

**Issue:** The passenger occupant detection system (PODS) may experience a fault due to a crimp that could be missing at a connection point, potentially deactivating the front passenger airbag when the seat is occupied. If the fault occurs, the front passenger airbag would not deploy in the event of a crash, increasing the risk of injury to a front passenger seat occupant.

**Precautions:** If the recall condition is present in the vehicle, the airbag indicator light will turn on and off, indicating the passenger frontal airbag is not available. Until the recall repair is completed, owners should not allow anyone to sit in the front passenger seat.

- Repair:**
- REPAIR AVAILABLE – April 14, 2026 / Repair the affected wiring harness in the front passenger seat.
  - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
  - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** See the campaign circular for complete parts and ordering information.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2025	2025	TIGUAN	3,138
CAN	2025	2025	TIGUAN	946

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
  - Owner mailing – April 2026
  - Loaner/rental coverage – see campaign circular

**IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**USA Dealers - New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Canada Dealers – New Vehicles in Dealer Inventory:** Dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Canadian Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**All Dealers - Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.