

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Buses Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada

Daimler Truck North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

If you have questions about this letter, please submit your inquiry using the **PNA app on the DTNA Portal.**

REF # : ICI26-001
Effective: 02/09/2026
Release: 02/09/2026

SUBJECT: F1028 Recall Information

This letter provides pertinent information regarding Recall F1028 related to the wheelchair restraint, including the estimated number of affected units, proper identification of defective components, and photo return requirements.

- An estimated 2% of the affected population has a defective wheelchair restraint. Please order replacement parts only after inspection and confirmation that the wheelchair restraint requires replacement.
- Which products are affected? Only specific part and lot combinations are affected:

Model	Part Number	Lot Number (Bar Code)	Lot Identification (Month/Year)
QRT-DLX	Q8-6200	58350	0225
QRT-MAX	Q8-6209	58957	0325

- Replacement of a defective retractor requires clear photos showing the front and back of the tag and the cut webbing. Claims submitted without these photos may be denied or charged back.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry using the Prism Network Assistant (PNA) app, located on the DTNA Portal.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.

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