



DATE: December 2025

TO: Micro Bird Distributors

SUBJECT: Recall 25-118-SVC / NHTSA Recall 25V843

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your school vehicle(s) may contain a defect that could affect the safety of a person.

Micro Bird has decided that a defect, which relates to motor vehicle safety exists in certain 2026 G5 transit buses equipped with a Spheros air conditioning system mounted on the ceiling.

In certain vehicles, the power cable alimenting the air conditioning control board may have a loose connection to the power stud on the board. If the connection of the power cable is loose, there may be a localized excessive heat dissipation, that may cause the control board to melt, increasing the risk of a fire.

To complete this recall, owners will contact you to make an appointment to have their vehicle(s) corrected. They will identify the vehicle(s) to correct so you can secure the connection of the power cable to the control board.

We request that you apply for reimbursement via the GOLS claim system with detailed invoices and a list of repaired vehicles so we can update our files.

Micro Bird Corporation will provide correction instructions as well as reimburse labor to mitigate this recall at no charge.

We evaluate that it should take 12 minutes (0.2 hour) to secure the connection of the power cable.

Important: We want to remind you that recalled vehicles must be corrected before you sell, lease, or deliver them; vehicles returned at the end of a lease must be corrected before they can be offered for sale as used vehicles.

We apologize for any inconvenience this situation may cause and we thank you for your cooperation.