

Announcement Title			
Recall R10345: Front Seat Belts, Certain Model Year 2018, 2025, and 2026 XC60 vehicles			
Issuer (First and last Name, Department)	Issue Date	Version No.	Last Revision Date
Quality, Product, Safety & Compliance	2025-11-25	1	
Audience (Retailer Job Role)		Security Class	
All U.S. Volvo Retailers		Proprietary	

Dear Retailer Partner,

Volvo Cars USA LLC on behalf of the Volvo Car Corporation has decided that a defect, which relates to motor vehicle safety, exists in certain 2018, 2025, and 2026 XC60 vehicles.

Volvo Car investigations have identified that the front seat bolts may not be torqued to specification. As a result, the front seats may have a reduced ability to provide maximum protection in the event of a crash, increasing the risk of injury.

To remedy affected vehicles, Volvo Cars will torque the front seat bolts to the correct specification.

A total of 3 U.S. vehicles is affected by this recall.

- YV4A29999999999999
- YV4H99999999999999
- YV4M99999999999999

IMPORTANT NOTE: The Quality Bulletin will be released at a later date once available. This package will be updated as soon as possible.

NEW VEHICLES IN RETAILER INVENTORY

It is a violation of Federal law for a retailer to sell or deliver any new Volvo that is eligible for a recall. Retailers are advised to check all vehicles in inventory for recall eligibility and repair immediately. Violation of this requirement by a retailer could result in a civil penalty of up to \$26,615.00 per vehicle. Correct all vehicles in your new vehicle inventory before selling or delivering vehicles.

COURTESY VEHICLES IN RETAILER INVENTORY

Volvo requests that retailers remove and remedy all courtesy vehicles from service that are affected by a recall as soon as possible.

USED VEHICLES IN RETAILER INVENTORY

While federal law does not prohibit the sale or delivery of used vehicles with open recalls, voluntarily pausing the sale or delivery of affected vehicles until recall completion aligns with Volvo’s strong commitment to safety and customer trust.

What does this mean for customers?

Customers are not able to take delivery of affected vehicles until the recall has been completed.

Announcement Title

Recall R10345: Front Seat Belts, Certain Model Year 2018, 2025, and 2026 XC60 vehicles

Issuer (First and last Name, Department)	Issue Date	Version No.	Last Revision Date
Quality, Product, Safety & Compliance	2025-11-25	1	
Audience (Retailer Job Role)	Security Class		
All U.S. Volvo Retailers	Proprietary		

Vehicle eligibility can be confirmed in TIE using the “Vehicle Info” tab and entering the VIN. Please use “Claim Type” button to see if the vehicle is eligible for R10345 and reference the “Performed” column to see if the action is open or was completed.

All vehicles must be checked for any incomplete recalls, service campaigns or service actions. All open recalls, service campaigns or service action repairs must be completed. If you have any questions concerning this recall or your retailer’s affected vehicles, please send an e-mail with your retailer code to recall@volvocars.com.

Owner Notification

An owner’s notification letter will be sent out in mid-January that will notify the owner(s) of vehicles eligible for this recall instructing them to contact their authorized Volvo Retailer and request an appointment to have this recall repaired, free of charge.

Port Vehicles

Vehicles arriving at your retailer from the Port of Entry **may not** have the action completed. It is the retailer’s responsibility to check vehicle eligibility prior to sale or delivery.

Parts / Parts Return

No parts are needed to complete this repair.

Claim Submission

Claim submission instructions are available within the Quality Bulletin.

Retailer Responsibilities

Retailers must perform this recall campaign on eligible vehicles regardless of miles/kilometers or vehicle age. All work performed under this recall is free of charge to the owner. As the safety of our customers is our upmost priority, we are taking full responsibility to ensure the highest quality and safety standards for our cars.

Your Cooperation in completing this important recall is greatly appreciated.

Sincerely

VCUSA Product, Safety, and Compliance