



661 Belden Parkway NE
Sugarcreek, OH 44681
nucamprv.com

DEALER RECALL NOTICE

Subject: Recall Notice -Tire & Loading Information Label

NuCamp Recall No.: 25-26 Tire & Loading Labeling

Date: 12/5/2025

Models Affected: TAG, TAB 320, TAB 360, TAB 400 (All Variants)

Production Dates: May 26, 2025 - October 16, 2025

Dear Dealer Partner,

Important Update to Recall Documentation from 11/10/2025

This updated notice is being issued to address an issue identified with one of the stickers included in the earlier recall mailing.

Please note that the CCC sticker provided in the 11/14 mailing was correct and should have already been installed on the unit. No action is required for the CCC sticker.

However, the **Tire Loading sticker** included in that same mailing was incorrect and **must be replaced**. The corrected Tire Loading sticker is enclosed with this letter and should be used in place of the original.

We apologize for any inconvenience and appreciate your cooperation in ensuring accurate and compliant labeling.

This notice is being issued in accordance with the National Traffic and Motor Vehicle Safety Act.

nuCamp has determined that certain TAG, TAB 320, TAB 360, and TAB 400 trailers built between May 26, 2025, and October 16, 2025 may contain incorrect Tire & Loading Information labels.

This originated when the label production method transitioned to sheet-format printing, resulting in potential misprints on weight data.

Incorrect Tire & Loading Information may cause a customer to overload their trailer, increasing the risk of a crash.

VINs that are registered retail sold prior to this announcement will be notified by nuCamp and provided the replacement sticker in a mailing to the registered owner. Owners may choose to install the labels themselves using the provided instructions or schedule an appointment with an authorized nuCamp dealer to have the labels applied at no cost.



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Dealer Corrective Action

Step 1 - Provide Photo Documentation

Pre-Authorizations are available under your Dealer IDs in the nuCamp Portal and are specific to the impacted Vins.

Upload clear photos of existing Tire & Loading label to the Dealer Portal under the provided operation flat rate codes listed below.

Operation Code	Description	Time Allowed
25-26 Tire & Loading Labeling- Recall 101	Tire and Loading Information Sticker - Administrative Labor	0.2 hr
25-26 Tire & Loading Labeling- Recall 102	Tire and Loading Information Sticker - Replacement Labor	0.2 hr

Step 2 - Replace Labels

nuCamp has provided the replacement Tire & Loading label.

- Clean the surface with isopropyl alcohol and a clean rag.
- Apply the corrected label directly over the original.
- Ensure proper alignment and adhesion (no air bubbles).
- Take a photo of the replacement sticker installed.

Step 3 - Completion Photos and Claim Submission

- Upload final photos of the new label to the Pre-Authorization for validation.
- Once approved, proceed to claim processing using the approved labor codes.

All submissions must include "before" and "after" photos for processing completion and claim payment.

Important Notes

- All affected units must be corrected prior to retail delivery and within the next 90 days.

We appreciate your prompt attention and cooperation in addressing this recall. If you have any questions, please contact the nuCamp Warranty Team.

Thank you,



The nuCamp Warranty Team



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