

MACK TRUCKS RECALL ALERT



Subject: *Recall SC0489 Load Lock Clamps*
Recall Number: SC0489
Date: November 24, 2025
Applicable Markets: U.S. Canada Mexico Export

Description

Certain Mack Pioneer (PR) vehicles are equipped with load lock clamps on the back of the cab that may experience breakage due to early life failures. Load lock clamp failures may result in load lock bars being unsecured during vehicle operation. Loose or unsecured load lock bars may cause injury or increase the risk of a crash.

Model and Model Years Affected

Certain 2025-2026 Pioneer PR model vehicles manufactured from 10/22/2024, through 10/14/2025.

Vehicle Quantities

80 vehicles (46 US, 34 Canada, 0 Mexico and 0 Export)

Dealer Responsibilities

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act require dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Notification Release Schedule

- Vehicle list will be posted on the Trucks Dealer Portal 11/27/2025.
- Owner notification letters will be released on or before 1/15/2026.
- Repair Instruction will be released once they are available.

Contact

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.