



**2021-2024 MY K5 VEHICLES - PURGE CONTROL SYSTEM CHECK VALVE  
SAFETY RECALL CAMPAIGN (SC356)**

**Q & A**

**January 14, 2026**

**Q1. What type of campaign is Kia conducting?**

A1. *Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to address a condition involving the purge control system check valve.*

**Q2. What vehicles are affected by the recall?**

A2. *All 2021-2024 MY K5 vehicles manufactured from March 27, 2020 through January 23, 2024, equipped with 1.6L Turbocharged Gasoline Direct Injection (T-GDI) engines*

**Q3. How many customer vehicles are affected by this recall?**

A3. *Approximately 250,547 vehicles*

**Q4. What is the concern with the purge control system check valve?**

A4. *The purge control system check valve, which controls the direction of airflow from the charcoal canister to the engine, may deteriorate over time, allowing pressurized air to flow from the intake manifold into the fuel tank. If this occurs, the fuel tank may expand and contact the hot exhaust pipe components. If the vehicle continues to be driven in this condition for a prolonged period, localized melting of the fuel tank may occur, possibly resulting in a fuel leak. In rare cases, this condition may lead to a fire, increasing the risk of injury. Vehicle owners may experience a popping sound from the fuel tank area, illumination of the Check Engine Light (CEL), and/or vehicle running rough.*

**Q5. Can you describe the recall campaign and fix?**

A5. *Dealers will replace the check valve with an improved one. Dealers will also inspect the fuel tank for damage and, if necessary, replace it with a new one. Additionally, dealers will ensure the subject vehicles are equipped with the latest Electronic Control Unit (ECU) software.*

**Q6. What about the subject vehicles that received similar repairs under SC288?**

A6. *The subject vehicles were also affected by Kia's previously launched Voluntary Emissions Service Campaign SC288 and may have already had similar repairs completed. However, customers are being advised that they still need to complete this new recall as soon as possible to have the latest check valve installed and make sure the fuel tank is free from any damage. In the meantime, once this recall (SC356) is launched, Kia's previous emissions campaign SC288 will be closed and no longer available.*

**Q7. How will owners of the affected vehicles be notified?**

A7. *All owners of the subject vehicles will be notified by first-class mail with instructions to contact their authorized Kia dealer to have the recall campaign performed **beginning on January 16, 2026.***

**Q8. What should vehicle owners do when they receive the notification?**

A8. *Upon receipt of the letter, owners are to contact their authorized Kia dealer to arrange to have the recall campaign performed on their vehicle free of charge at no cost to them.*

**Q9. Where were these vehicles produced?**

*A9. The affected vehicles were produced at a Kia assembly plant in the U.S.*

**Q10. Will this cost vehicle owners any money?**

*A10. No. Kia will perform the recall repair free of charge at no cost to the customer.*

**Q11. Are there any restrictions on an owner's eligibility?**

*A11. No.*

**Q12. If a customer has an immediate question, where can they get further information?**

*A12. The customer can contact their local authorized Kia dealership or call Kia's Customer Care Center at 1-800-333-4KIA (4542), Monday through Friday, 5 AM to 6 PM Pacific Time, or via the internet at <https://customercare.kiausa.com>.*