



IMPORTANT SAFETY RECALL

RC000336

This notice applies to vehicle: «VIN»

«Dealer_name»

«Street»

«City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a defect which relates to motor vehicle safety exists in certain models of the below listed motorhomes.

It has been discovered that on certain model year 2022-24 Sequence and Tellaro, 2023 Sanctuary and Tranquility, 2023-24 Twist and Dazzle, 2024 Freedom Elite Vans that the hardware used to mount the solar panels to the roof brackets may be missing the washer on the bolts at each of the four brackets. The solar panel mount brackets may become loose or break allowing the solar panel to detach from the roof.

The required action is to inspect the washers at each solar panel mounting bracket and install if missing. If the solar panel detaches from the roof that will increase the risk of a crash and/or personal injury.

Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the “Service Campaign” portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at (877) 500-1020.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Thor Motor Coach

Re: NHTSA Recall No. 25V-791
Transport Canada No. 2025-634