



Service Engineering Operations  
Customer Service Division

Ford Motor Company  
PO Box 1904  
Dearborn, Michigan 48121

November 20, 2025

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice  
Safety Recall 25SC4**  
Certain 2020-2024 Model Year Escape and 2021-2024 Corsair Plug-in Hybrid  
Electric Vehicles (PHEV) – High Voltage Battery Cell Internal Short Circuit

**REF: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD –  
Safety Recall 24S79 – Supplement #1**  
Dated: May 20, 2025

**AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
Escape	2020	Louisville	July 10, 2019 through August 18, 2020
	2021		September 3, 2020 through December 6, 2021
	2022		August 19, 2021 through December 15, 2022
	2023		April 29, 2022 through October 25, 2023
	2024		July 24, 2023 through April 17, 2024
Corsair	2021		October 24, 2019 through November 24, 2021
	2022		August 16, 2021 through December 14, 2022
	2023		April 26, 2022 through October 12, 2023
	2024		July 20, 2023 through April 16, 2024

US population of affected vehicles: 20,143. Affected vehicles are identified in OASIS and FSA VIN Lists.

**REASON FOR THIS SAFETY RECALL**

**IMPORTANT: DO NOT PLUG IN AND CHARGE HIGH VOLTAGE BATTERY TO LEVELS ABOVE 80% AND ONLY DRIVE IN AUTO EV MODE.** This is to maintain a lower charge level in the high voltage battery, reducing the risk of a vehicle fire until a remedy is available.

**Vehicles may have previously been remedied under 24S79 to address a risk of high voltage battery cell short circuiting. The charge limit and Auto EV mode guidance above still applies, and vehicles should still be remedied when the 25SC4 remedy becomes available.**

### **REASON FOR THIS SAFETY RECALL (continued)**

Some of the affected vehicles may contain a manufacturing defect in one or more of the vehicle's high voltage battery cells, which may cause the cell to develop an internal short circuit. In this condition, customers will experience a loss of motive power with a red "Stop Safely Now" message displayed in the Instrument Panel Cluster (IPC). The loss of motive power increases the risk of a crash. Customers will continue to have 12-volt accessories, steering, and braking control. The customer may also experience battery thermal venting potentially resulting in a vehicle fire, increasing the risk of injury.

### **SERVICE ACTION**

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

**A complete Dealer Bulletin will be provided to dealers when remedy availability, including repair instructions, is available to support this recall.**

**IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.**

### **OWNER NOTIFICATION**

Owners of record will be notified via first-class mail within sixty days, which may occur before remedy availability, including repair instructions, have been provided to dealers.

### **PLEASE NOTE:**

**Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.**

### **DEALER-OPERATED RENTAL VEHICLES**

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety recall. Please consult your legal counsel for legal advice.

### **QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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