

# IMPORTANT SAFETY RECALL



**FOREST RIVER**

DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
Po Box 30  
MIDDLEBURY, INDIANA 46540-9218

**NHTSA RECALL: 25V780**  
**FOREST RIVER ID: 51-2001**  
**SERVICE CAMPAIGN: B000084**

<<DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

- o Integrity
- o Safety
- o Quality
- o Customer Service

November 2025

## **Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B**

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

*–Forest River motorized and towable products are contained in this section-*

Forest River Bus has decided that a safety defect exists in certain 2025-2026 Candidate II, Eldorado, Elkhart Coach, Forest River Van, Glaval Universal, Mobility Trans SafeTBus, Senator II, Starcraft Allstar, Starcraft Allstar XL, Starcraft Starlite, 2025 Champion, Glaval Entourage, Star Trans P/S2, and Senator II HD Transit Buses. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety, continued satisfaction, and our commitment to building great products are of the utmost importance to Forest River.

The designated Date range of production is 5/6/2025 through 10/31/2025.

### **WHAT IS THE DEFECT?**

The wheelchair restraint retractor may not lock.

### **EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.**

An unlocked retractor will not properly secure a wheelchair and place the passenger at risk of serious injury or death during normal vehicle travel, emergency maneuvers, or a crash.

### **SERVICE PROCEDURE:**

Dealership Service Department procedures can be found on Dealer Connect.

### **DEALER REPAIR CODES: Dealer Connect**

UNITED STATES	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
25V780	RC-046-00-05-004344	INSPECTION ONLY	.50 HRS
25V780	RC-046-00-09-004345	INSPECTION WITH REMEDY	1.50 HRS

### **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE
CUSTOMER SERVICE	(800) 348-7440

The Recall shall be considered the utmost priority to remedy the 2025-2026 Candidate II, Eldorado, Elkhart Coach, Forest River Van, Glaval Universal, Mobility Trans SafeTBus, Senator II, Starcraft Allstar, Starcraft Allstar XL, Starcraft Starlite, 2025 Champion, Glaval Entourage, Star Trans P/S2, and Senator II HD Transit Buses in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2025-2026 Candidate II, Eldorado, Elkhart Coach, Forest River Van, Glaval Universal, Mobility Trans SafeTBus, Senator II, Starcraft Allstar, Starcraft Allstar XL, Starcraft Starlite, 2025 Champion, Glaval Entourage, Star Trans P/S2, and Senator II HD Transit Buses listed under this Recall.

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If your dealership has already performed the remedy to 2025-2026 Candidate II, Eldorado, Elkhart Coach, Forest River Van, Glaval Universal, Mobility Trans SafeTBus, Senator II, Starcraft Allstar, Starcraft Allstar XL, Starcraft Starlite, 2025 Champion, Glaval Entourage, Star Trans P/S2, and Senator II HD Transit Buses, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2025-2026 Candidate II, Eldorado, Elkhart Coach, Forest River Van, Glaval Universal, Mobility Trans SafeTBus, Senator II, Starcraft Allstar, Starcraft Allstar XL, Starcraft Starlite, 2025 Champion, Glaval Entourage, Star Trans P/S2, and Senator II HD Transit Buses in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

## Notice:

In no manner shall a Forest River Bus Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River Bus are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

**Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.**

Sincerely,  
Forest River, Bus LLC  
Office of Corporate Compliance