



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 25V-771

CAN: 2025-619

Safety Advisory: 25-475

November 21, 2025

SAFETY ADVISORY 25-475

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2024-2026 Voltage Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided that the vehicles in the recall population may have had the fuel lines for the generator hooked up incorrectly. Under certain conditions during operation of the generator fuel can feed into the incorrect side of the carburetor, leading to an increased risk of fire. The vehicles included in the recall are:

Year	Model	Serial Number Range
2024	Voltage - 3850	RZ990175 - RZ990175
2025	Voltage - 3600, 3800, 3850	SZ990103 - SZ990215
2026	Voltage - 3600, 3800, 3850	TZ990000 - TZ990058

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»	«VIN2»	«VIN3»	«VIN4»
«VIN5»	«VIN6»	«VIN7»	«VIN8»
«VIN9»	«VIN10»	«VIN11»	«VIN12»
«VIN13»			

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #25-475, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

cc. National Highway Traffic Safety Administration (NHTSA)

cc. Transport Canada