

**Amy Thomas**

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**From:** James Bond  
**Sent:** Wednesday, November 19, 2025 3:28 PM  
**To:** Amy Thomas  
**Subject:** FW: Keystone Voltage Generator Fuel Vapor Lines Safety Advisory 25-475

**Follow Up Flag:** Follow up  
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Sent:



**JAMES BOND**

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CUSTOMER SERVICE

KEYSTONE | 2425 DAYIS DR. | PO BOX 2000 GOSHEN, IN 46527

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**From:** news@mail.keystonerv.com <news@mail.keystonerv.com>  
**Sent:** Wednesday, November 19, 2025 1:17 PM  
**To:** James Bond [REDACTED]  
**Subject:** Keystone Voltage Generator Fuel Vapor Lines Safety Advisory 25-475

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**KEYSTONE**

**RECREATIONAL VEHICLE**

**SAFETY RECALL NOTICE**

Safety Recall: US: **25V-771**

CAN: **2025-619**

Safety Advisory: 25-475

November 19, 2025

**Keystone RV Company**  
**SAFETY ADVISORY 25-475**

Dear Dutchmen Dealers,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2024-2026 Voltage Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

***Reason for this recall:***

It has been decided that the vehicles in the recall population may have had the fuel lines for the generator hooked up incorrectly. Under certain conditions during operation of the generator fuel can feed into the incorrect side of the carburetor, leading to an increased risk of fire. The vehicles included in the recall are:

**Models Included: 2024 - Voltage - 3850**  
**Serial Number Range: RZ990175 - RZ990175**  
**Models Included: 2025 - Voltage - 3600, 3800, 3850**  
**Serial Number Range: SZ990103 - SZ990215**  
**Models Included: 2026 - Voltage - 3600, 3800, 3850**  
**Serial Number Range: TZ990000 - TZ990058**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.**

Please log-in to Key Express for your list of VINs in campaign 25-475.

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for an updated copy of the Safety Advisory 25-475](#), which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

**Keystone RV Company**

cc - National Highway Traffic Safety Administration (NHTSA)

cc - Transport Canada



**KEYSTONE**

**CROSSROADS**  
*Recreational Vehicles*

 **Dutchmen**  
Legendary Innovation. Trailblazing Value.



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