



DATE: November 2025
TO: Micro Bird Distributors
SUBJECT: Recall 25-117-QVC/NHTSA Recall 25V770

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle(s) may contain a defect that could affect the safety of a person.

Micro Bird has been notified by Q'Straint following a recall (NHTSA #25E063) that a defect which relates to motor vehicle safety exists in certain wheelchair tiedown retractor products shipped from May 7, 2025 to September 10, 2025. The affected retractors may intermittently fail to auto-lock when a wheelchair is installed at a seating position equipped with an affected retractor.

Should the retractor fail to auto-lock, a wheelchair may be inadequately restrained, and the wheelchair occupant could be injured in the event of a crash.

According to the supplier, owners/operators may continue to use the affected retractor while awaiting their replacement part(s) given they perform a pre-trip inspection to assure the retractor is fully locked. This can be accomplished by confirming the locking mechanism is engaged and that the webbing and hook do NOT extract out of the retractor. Once all four (4) wheelchair tiedown retractors are secured to the floor anchorage and wheelchair frame, the operator can rock the wheelchair back and forth to assure proper locking of the retractors.

To complete this recall, owners will contact you to make an appointment to have their vehicle(s) corrected. The correction consists in replacing the defective part with a replacement provided to you by Q'STRAIN.

Q'STRAIN will reimburse labor to mitigate this recall, please refer to the Q'STRAIN letter and instructions provided with this letter. **We evaluate that 0.2 hour (12 minutes) should be sufficient to inspect each vehicle. Should replacements occur, 0.1 hour (6 minutes) should be added for each retractor that needs replacing.**

Important: We want to remind you that recalled vehicles must be corrected before you sell, lease, or deliver them; vehicles returned at the end of a lease must be corrected before they can be offered for sale as used vehicles.

We apologize for any inconvenience this situation may cause and we thank you for your cooperation.