



11/13/2025

New Safety Recall Advanced Communication – 78C

FCA US LLC (FCA US) has announced a safety recall on certain 2023-2025 Model Year (WL) Jeep Grand Cherokee Plug-In Hybrid Electric Vehicles (PHEVs) and 2024-2025 Model Year (JL) Jeep Wrangler Plug-In Hybrid Electric Vehicles (PHEVs).

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,874 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with an engine which may be contaminated with sand from the casting process. Sand from the casting process can contaminate internal engine components, leading to a catastrophic engine failure, which can result in a vehicle fire or an unexpected and unrecoverable loss of propulsion. A vehicle fire can result in increased risk of occupant injury and/or injury to persons outside the vehicle, as well as property damage. A loss of propulsion may result in a vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles. The remedy is under development. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2026.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC