



IMPORTANT SAFETY RECALL

NHTSA Recall No. 25V761

November 10, 2025

**Re: Safety Recall - 25V761 Q'Straint Wheelchair Securement Retractor
Model Year / Vehicle Affected: 2024-2026 Endera Shuttle Bus Vehicles**

To: All U.S. Endera Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers, and Warranty Administrators.

On November 5, 2025, Endera Motors LLC (Endera) filed a Non-compliance Information Report (NCIR) with the National Highway Traffic Safety Administration (NHTSA) reporting to the agency 55 vehicles specifically identified as 2024 through 2026 model year distributed and sold Endera Shuttle Bus vehicles that may not conform to Safety requirements for Wheelchair Securement.

1. Description of the Condition:

Endera has determined that certain 2024-2026 Endera Shuttle Buses equipped with Q'Straint Wheelchair securement may have defective Retractors. This will cause a condition where the wheelchair retractor will not auto-lock as required. The retractor is part of the anchorage assembly. In the event of an accident, the wheelchair may not be held in place, increasing the risk of physical harm and danger to occupants during an emergency maneuver or crash.

2. Remedy:

Dealers are instructed to inspect all subject vehicles. Endera will provide replacement parts at no charge for vehicles discovered requiring replacement of the wheelchair retractors. Please reference the **Technical Service Bulletin: TSB – 25-1001**

3. Customer Notification:

Endera does not have vehicle ownership information and requests that each dealer is to provide owner contact information based on sales contract and registration data. Please provide the information listed for each VIN on the enclosed attachment:

- Owner Name
- Owner Address
- Owner Phone Number

PLEASE RETURN THIS LIST VIA EMAIL TO WARRANTY@ENDERACORP.COM

***** Endera is requesting dealers provide this information be provided by November 21, 2025 *****

Owner Mailing Date

Endera intends to mail notification letters to the registered owners no later than November 24, 2025.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

If you have any questions or require additional assistance, contact Endera Warranty: warranty@enderacorp.com or by mail to:

Endera Motors
ATTN: Warranty Department
804 N. Pratt St.
Ottawa, OH 45875.

Press inquiries should be directed to Endera Public Relations: hello@enderacorp.com

Endera Motors LLC.