



October 30, 2025

## ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Noncompliance Safety Recall Campaign to address an incorrect spare tire installation issue on the following vehicles:

- Certain 2025 MY Telluride vehicles, manufactured from August 28, 2025 through September 10, 2025
- Certain 2026 MY Sorento vehicles, manufactured from August 28, 2025 through September 2, 2025

The subject vehicles were equipped with a spare tire of the incorrect size which does not match the size on the placard. As a result, the subject vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard 110, "Tire Selection and Rims." An incorrect-size spare tire can adversely affect the anti-lock braking system (ABS) and/or traction control system (TCS), thereby increasing the risk of a crash.

Kia dealers will replace the incorrect spare wheel and tire assembly with one of a correct size.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com) during the week of October 30, 2025.

Enclosed you will find a copy of the Q&A Guide for recall questions which describe the issue. Note that any vehicle owner who has already paid for related repairs can submit a request for reimbursement online via <https://customercare.kiausa.com>. Kia will mail notices to the affected vehicle owners beginning on **December 3, 2025**.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Noncompliance Safety Recall Campaign represents an opportunity for your service department to deliver an exceptional service experience (e.g., flexible service appointment process, car wash and vacuum and timely service).

**NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.**

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this noncompliance safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department  
Enclosures