



SAFETY RECALL 25LA06 *(Interim Notice 25LB06)*

Multiple Models and Model Years
Rear View Camera Image May Freeze or Not Display
 NHTSA Recall No. [TBD]

	STOP! DO NOT SELL NEW VEHICLES IN DEALER INVENTORY. <i>Refer to Dealer Inventory Procedures section for more details.</i>	
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On October 30, 2025, Lexus filed a Noncompliance Information Report (NCIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on Multiple model year Multiple Model vehicles.

Model / Years	Production Period	Approximate Total Vehicles	Approximate Stop Sale Dealer Inventory
2023 - 2025 ES 250	Early October 2022 - Mid-June 2025	100	0
2023 - 2025 ES 300h	Mid-September 2022 - Early October 2025	17,500	340
2023 - 2025 ES 350	Early September 2022 - Late September 2025	17,400	230
2024 - 2025 GX	Late May 2023 - Early June 2025	42,000	30
2024 - 2025 LC 500	Mid-May 2023 - Early January 2025	900	2
2024 - 2025 LC 500 Convertible	Mid-May 2023 - Early January 2025	1,700	4
2024 - 2025 LC 500h	Late May 2023 - Mid-December 2024	30	0
2023 - 2025 LS 500	Mid-October 2022 - Mid-September 2025	3,400	10
2023 - 2025 LS 500h	Mid-June 2022 - Late July 2025	200	1
2022 - 2025 LX 600	Late July 2021 - Early August 2025	21,000	190
2025 LX 700h	Late August 2024 - Early August 2025	2,300	200
2022 - 2025 NX 250	Early June 2021 - Early May 2025	300	0
2022 - 2025 NX 350	Early April 2021 - Early August 2025	28,300	80
2022 - 2025 NX 350h	Early April 2021 - Early August 2025	30,500	20
2022 - 2025 NX 450h+	Early April 2021 - Mid-May 2025	18,800	20
2023 - 2026 RX 350	Early November 2022 - Late September 2025	125,300	1330
2023 - 2025 RX 350h	Early November 2022 - Late September 2025	60,000	280
2023 - 2025 RX 500h	Early November 2022 - Late September 2025	17,200	0

2024 - 2026 RX 450h+	Late April 2023 - Early September 2025	10,400	240
2024 - 2025 RZ 300e	Late August 2023 - Early April 2025	5,300	4
2023 - 2025 RZ 450e	Mid-October 2022 - Early April 2025	11,200	5
2024 - 2026 TX 350	Mid-September 2023 - Mid-September 2025	57,400	1250
2024 - 2026 TX 500h	Mid-September 2023 - Early October 2025	14,100	480
2024 - 2026 TX 550h+	Early January 2024 - Mid-September 2025	1,250	6

Condition

Under certain circumstances the backup camera image in the subject vehicles may not be displayed or may freeze briefly after being displayed while reversing. If this occurs while the vehicle is being reversed, the vehicle may not meet a federal safety standard, and there can be an increased risk of a crash with a person behind the vehicle.

Interim Rental Available Not Available
Owner Notification Date Late December 2025

Remedy (Not Available)

When the remedy is available Lexus dealers will update the software for the Panoramic View Monitor System’s Parking Assist ECU, which will address this issue, **FREE OF CHARGE.**

Owner Notification

Mail

Lexus will notify owners by late December 2025.

Lexus App

Vehicles involved in this Noncompliance Recall will be visible in the Lexus App at time of announcement.

Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to pressroom.lexus.com.



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Sales Department

New Vehicles in Dealership Inventory

There are approximately 4,700 vehicles in new dealer inventory as of October 27,2025.



Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

NOTE:

- *New vehicles in dealer inventory subject to a Safety Recall must be remedied before delivery into commerce under a sale or lease. Dealer-to-dealer trades as well as vehicle sales between dealers should not be made until a vehicle is remedied.*
- Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily. The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Inspection Reminder Mirror Hang Tags for Covered Vehicles in New Dealer Stock

To easily recognize vehicles involved in this Safety Noncompliance Recall, each dealership should utilize Inspection Reminder Hang Tags. Inside the vehicle’s glove box are stickers containing the VIN. Apply one of these stickers to the hang tag and install the hang tag in the vehicle. A sample copy of the Inspection Reminder Hang Tag has been included for your reference.



NOTE: Dealerships can order hang tags from the Material Distribution Center (MDC).

Part Number	Description	Quantity
00411-140003	Inspection Mirror Hang Tag	25 Per Pack

Frequently Asked Questions

Q1: *What is the condition?*

A1: Under certain circumstances the backup camera image in the subject vehicles may not be displayed or may freeze briefly after being displayed while reversing. If this occurs while the vehicle is being reversed, the vehicle may not meet a federal safety standard, and there can be an increased risk of a crash with a person behind the vehicle.

Q1a: *Is there anything I can do until the remedy is performed?*

A1a: Even if the rearview camera is operational, do not overly rely on the system. Always turn and check surroundings before proceeding.

- To avoid Image freeze: After Ignition is on, allow at least 2 seconds before shifting into reverse
- To avoid a black screen: Vehicle should not be turned on and off in less than 3 seconds; doing so will cause a black screen the next time vehicle ignition is on.

Q2: *What is Lexus going to do?*

A2: When the remedy is available Lexus dealers will update the software for the Panoramic View Monitor System's Parking Assist ECU, which will address this issue, **FREE OF CHARGE**.

Q3: *When will the remedy become available?*

A3: At this time, Lexus estimates that the remedy can be available in November 2025.

Q4: *Which and how many vehicles are covered by this Safety Recall?*

A4: There are approximately 486,900 vehicles covered by this Safety Recall.

Model / Years	Production Period	Approximate Total Vehicles
2023 - 2025 ES 250	Early October 2022 - Mid-June 2025	100
2023 - 2025 ES 300h	Mid-September 2022 - Early October 2025	17,500
2023 - 2025 ES 350	Early September 2022 - Late September 2025	17,400
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2024 - 2025 LC 500h	Late May 2023 - Mid-December 2024	30
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2022 - 2025 LX 600	Late July 2021 - Early August 2025	21,000
2025 LX 700h	Late August 2024 - Early August 2025	2,300
2022 - 2025 NX 250	Early June 2021 - Early May 2025	300
2022 - 2025 NX 350	Early April 2021 - Early August 2025	28,300
2022 - 2025 NX 350h	Early April 2021 - Early August 2025	30,500
2022 - 2025 NX 450h+	Early April 2021 - Mid-May 2025	18,800
2023 - 2026 RX 350	Early November 2022 - Late September 2025	125,300

2023 - 2025 RX 350h	Early November 2022 - Late September 2025	60,000
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2024 - 2025 RZ 300e	Late August 2023 - Early April 2025	5,300
2023 - 2025 RZ 450e	Mid-October 2022 - Early April 2025	11,200
2024 - 2026 TX 350	Mid-September 2023 - Mid-September 2025	57,400
2024 - 2026 TX 500h	Mid-September 2023 - Early October 2025	14,100
2024 - 2026 TX 550h+	Early January 2024 - Mid-September 2025	1,250

Q3a: *Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?*

A3a: Yes, BZ4X, Camry, Crown, Crown Signia, Grand Highlander, Grand Highlander HV, Highlander, Highlander HV, Land Cruiser, Mirai, Prius, Prius Prime, Rav4, Rav4 HV, Rav4 PHV, Sienna and Venza vehicles are covered by this Safety Recall.

Q5: *What if I previously paid for repairs related to this Safety Recall?*

A5: Reimbursement consideration instructions will be provided in the owner letter.

Q6: *How does Lexus obtain my mailing information?*

A6: Lexus uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q7: *What if I have additional questions or concerns?*

A7: If you have additional questions or concerns, please contact the Lexus Brand Engagement Center at 1-800-255-3987 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Policies And Procedures

New Vehicles in Dealership Inventory - Reminder

Below is a reminder of the dealer's obligations pertaining to Safety Recalls if there are new vehicles in dealership inventory:

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily. The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Pre-Owned Vehicles in Dealer Inventory

To ensure guest satisfaction, Lexus requests that dealers complete this Safety Recall on any used vehicles currently in dealer inventory that are covered by this Safety Recall prior to guest delivery.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily. The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Lexus Certified Used Vehicle

The LCertified policy prohibits the certification of any vehicle with an outstanding Safety Recall, Special Service Campaign, or Limited Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a LCertified until all applicable Safety Recalls, Special Service Campaigns, and Limited Service Campaigns have been completed on that vehicle.

LCCS Service Loaners

Lexus requests that dealers remove all LCCS Service Loaner vehicles from service that are covered by a Safety Recall unless the defect has been remedied.

Guest Reimbursement

Reimbursement consideration instructions will be included in the owner letter.