



To: All Subaru Retailers
From: Subaru of America, Inc. – Service Quality
Date: **November 12, 2025**
Re: **Update: WRE-25 Solterra Parking Assist ECU Reprogramming**

Subaru of America, Inc. is happy to provide an update regarding the WRE-25 Solterra Parking Assist ECU Reprogramming Recall.

The affected vehicles are equipped with a Parking Assist ECU, which is a component of the Panoramic View Monitor (PVM) system that displays the rearview image. The software in this ECU may cause (1) the rearview image to freeze briefly during the backing event if reverse is selected within a specific time after ignition is turned on; or (2) the rearview image not to display on the next ignition on if the ignition is turned on and off within a specific time, which may increase the risk of a crash with a person during a backing event. To remedy this concern, the Parking Assist ECU software will be updated.

The reprogramming file needed to complete the WRE-25 recall is now available. The WRE-25 recall coverage status has been changed from “Open-Remedy Not Yet Available” to “Open” for all affected vehicles. Additionally, the WRA-25 campaign bulletin, including the repair procedure and claim submission information, is available on STIS beginning today.

Owner notification letters are tentatively scheduled to be mailed on December 1, 2025. In the meantime, if a customer reaches out to schedule completion of the recall or if an affected vehicle is at your retailer for another service, the WRE-25 recall should be performed.