



New Safety Recall Advanced Communication – 68C

FCA US LLC (FCA US) has announced a safety recall on certain 2020-2025 model year Jeep Wrangler Plug-in Hybrid Electric Vehicles (PHEVs) and 2022-2026 model year Jeep Grand Cherokee PHEVs.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,874 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a high voltage (HV) battery manufactured with cells which may be susceptible to separator damage. In rare circumstances, a battery pack may contain cells with separator damage. Separator damage, combined with other complex interactions within the cells, may lead to a vehicle fire. A vehicle fire can result in increased risk of occupant injury and injury to persons outside the vehicle.

Vehicle risk is reduced when the battery charge level is depleted. Accordingly, owners are advised to refrain from recharging. Out of an abundance of caution, FCA US is also advising owners of these vehicles to park away from structures or other vehicles until the remedy is obtained.

SERVICE ACTION

FCA US will conduct a voluntary safety recall. **Remedy is a software flash followed by a HV battery replacement, if needed. FCA US will also be providing a Warranty Extension for the high voltage battery, specifically related to the defect. Details of the Warranty Extension terms will be sent in a separate communication. The remedy for this condition is not currently available.** Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in **4th Quarter of 2025.**

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC