



**IMPORTANT SAFETY RECALL**

Safety Recall: NHTSA # 25V-736  
November 2025

Name  
Address  
City, St. Zip

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that certain Model Year 2025-2026 Entegra Condor and Jayco Granite Ridge motorhomes fail to conform to the requirements of 49 CFR Part 567, "Certification."

***Reason for this recall***

The Certification Label may have the front and rear axle information reversed. A tire can be over or under inflated after referencing the incorrect information, increasing the risk of a crash.

***Recall Remedy***

Remove the incorrect certification label and attach the new correct certification label. The remedy will take approximately 15 minutes to complete. The recall remedy is free of charge.

***What we need you to do***

Our records show the following unit as affected by this recall and is part of the current inventory at your Dealership. The correct label is enclosed with this letter.

**VIN**

**Federal law** requires the Recall Remedy to be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

**If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.**

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our customers' safety is our most important priority.

Sincerely,

Compliance Management  
Jayco Inc. Motorized Division