



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

July 1, 2026

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice – Supplement #1**
Safety Recall 25SB8
Certain 2016-2019 Model Year Flex Vehicles
Exterior B-Pillar Applique Trim Repair

REF: **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice**
Safety Recall 25SB8
Certain 2017-2019 Model Year Flex Vehicles
Exterior B-Pillar Applique Trim Inspection
Dated October 28, 2025

New! REASON FOR THIS SUPPLEMENT

- ***Affected Vehicle Build Dates:** The build date range for the affected vehicles has been updated to include the 2016 Model Year*
- ***Reason for this Recall:** Rear door B-pillar trim applique has been included in the recall.*
- ***Service Action:** Complete dealer bulletin and technical instruction availability date has been updated.*

New! AFFECTED VEHICLES (U.S. Population Of Affected Vehicles 94,698):

Vehicle	Model Year	Assembly Plant	Build Date Range
Flex	2016-2019	Oakville	July 20, 2015, through December 2, 2019

Affected vehicles are identified in OASIS and FSA VIN Lists.

New! REASON FOR THIS SAFETY RECALL

On some of the affected vehicles, customers may experience partially or fully detached B-pillar trim appliques on the *front and rear* doors. Customers may visually notice the B-pillar trim applique separating from the top of the front doors when entering/exiting the vehicle. Customers may also hear wind noise and rattling noise while driving. B-pillar trim applique detachment while driving can create a road hazard for other road users, increasing the risk of a crash.

New! SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

A complete dealer bulletin, including technical instructions, is expected to be available to dealers by 01/31/2027, when a remedy is planned to be available for this safety recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

OWNER NOTIFICATION

Owners of record will be notified via first-class mail within sixty days, which may occur before remedy availability including repair instructions have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law, effective June 2016, prohibits a rental company from selling, renting or leasing vehicles subject to a safety recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Customer Service Division