

To: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	From: Anthony Washington, Senior Manager, Regulations and Certifications
Re: Pending Recall Campaign Notification Model: Sprinter Model Years: 2023-2024 Longitudinal Frame Member Spot Welds	Date: October 2025



Mercedes-Benz

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.



Campaign No.:	Campaign Desc.:	NHTSA ID:	Longitudinal Frame Member Spot Welds
2025100005	PDGRASCHW	25V725	
<p>This is to notify you of a Recall Campaign to inspect certain spot welds on the longitudinal frame member on approximately 366 MY 2023-2024 Mercedes-Benz Sprinter Vans. The recall campaign will be visible on the www.NHTSA.gov website and may generate questions from customers. All affected VINs will be flagged as "PENDING" in VMI and cannot be sold until remedied.</p>			
Background			
Issue	Mercedes-Benz AG , the manufacturer of Mercedes-Benz vehicles, has determined that on certain Sprinter (907 platform) vehicles, the number of spot welds on the right longitudinal frame member of the body in white might not meet specifications. In this case, the seat mounts for the third-row passenger seats might not sufficiently withstand the loads during a crash. Thus, the risk of injury could increase.		
What We're Doing	MBUSA is conducting a voluntary recall. An authorized Mercedes-Benz Sprinter dealer will check the weld spots on the longitudinal frame member on the affected vehicles and provide remedy, if necessary.		
Parts	Parts are not available for repair.		
Vehicles Affected			
Model Year(s)	2023-2024		
Vehicle Model	Sprinter		
Vehicle Populations			
Population	366		
Dealer Inventory	0		
<p>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	An owner's notification letter to be mailed in December 2025.		
SBDM/ASBDM	This recall may generate questions from your dealers.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.			

