



New Safety Recall Advanced Communication – C9C

FCA US LLC (FCA US) has announced a safety recall on certain 2018 through 2026 Model Year (VF) Ram ProMaster vehicles.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,874 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles built for fleet sale may have been assembled with a cooling fan module which is susceptible to premature bearing wear and inadequate fuse protection. Certain extremely demanding fleet duty cycles can cause premature bearing wear resulting in high current draw combined with inadequate fuse protection on the 400W fan circuit which may lead to a vehicle fire. A vehicle fire can result in increased risk of occupant injury and/or injury to persons outside the vehicle, as well as property damage.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to replace the cooling fan module and a fuse, and provide an owner's manual addendum and label for the Power Distribution Center (PDC). The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC