



New Safety Recall Advanced Communication – A4C

FCA US LLC (FCA US) has announced a safety recall on certain 2024 and 2025 Model Year (FG) Fiat 500e Battery Electric Vehicles (BEV).

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,874 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with missing plugs for the horizontal headlamp aim adjustment mechanism. Suspect vehicles allow access for horizontal headlamp aim adjustment. If headlamp aim is improperly adjusted it may reduce forward visibility for the driver and create glare for oncoming vehicle drivers, which may cause a vehicle crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 108 which requires that "A visually/optically aimable headlamp that has a lower beam must not have a horizontal adjustment mechanism...".

SERVICE ACTION

FCA US will conduct a voluntary safety recall to install a plug over the horizontal headlamp aim adjustment. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2025.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.