

To: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	From: Anthony Washington, Senior Manager, Regulations and Certifications
Re: Pending Recall Campaign Notification Model: Sprinter Model Years: 2025 Replace DISTRONIC Radar Sensor	Date: October 2025



Mercedes-Benz

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.



Campaign No.:	Campaign Desc.:	NHTSA ID:	Replace DISTRONIC Radar Sensor
2025100003	PDGRADARS	25V712	
<p>This is to notify you of a Recall Campaign to replace the DISTRONIC radar sensor on approximately 16 MY 2025 Mercedes-Benz Sprinter Vans. The recall campaign will be visible on the www.NHTSA.gov website and may generate questions from customers. All affected VINs will be flagged as "PENDING" in VMI and cannot be sold until remedied.</p>			
Background			
Issue	<p>MBAG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year 2025 Sprinter (907 platform) vehicles, the front short-range radar sensor printed circuit board might not meet current production specifications. As a consequence, the object detection might not be sufficient, causing certain driver assistance functions to deactivate without warning, or to not be initiated as intended. Should a driver rely solely on the driver assistance systems, the risk of a crash might increase.</p>		
What We're Doing	<p>MBUSA is conducting a voluntary recall. An authorized Mercedes-Benz Sprinter dealer will replace the DISTRONIC radar sensor on the affected vehicles.</p>		
Parts	<p>Parts are not yet available.</p>		
Vehicles Affected			
Model Year(s)	2025		
Vehicle Model	Sprinter		
Vehicle Populations			
Population	16		
Dealer Inventory	3		
<p>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	<p>An owner's notification letter to be mailed in November 2025.</p>		
SBDM/ASBDM	<p>This recall may generate questions from your dealers.</p>		
Rental Fleet Partners	<p>This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.</p>		
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>			

