



 Alexis Fire Equipment  
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 AlexisFire.com

## **\*\*IMPORTANT SAFETY RECALL\*\***

**NHTSA RECALL ID: 25V706**

October 27, 2025

Dear Alexis Fire Equipment Dealer:

This notice is sent to you as an Alexis Dealer in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Alexis Fire Equipment has been notified by Spartan Fire LLC, that a defect which relates to motor vehicle safety exists in certain model years 2020-2025 Pumper, 2024 Rescue, and 2020-2024 Tanker fire trucks built on Spartan 2023-2026 Gladiator, Metro Star, FC-94 chassis. On the affected vehicles door latches, there is a possibility that a shorter actuator level arm will wedge or bind which could cause a lock-in or lock-out situation.

If this condition exists, the door will not be able to be operated due to the actuator lever arm being bypassed or bound. This causes a lock-in and lock-out situation, not allowing the cab door to be opened. In case of an emergency, should this condition exist, it could increase the risk of potential injury or harm to the occupants. This could occur without warning.

Using information provided by Spartan Fire, LLC. we have located customers in your assigned Alexis territory owning Spartan chassis that may contain the defective door actuator lever arm.

The National Traffic and Motor Vehicle Safety Act requires that each vehicle, which is subject to a recall campaign of this type, must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

**APPARATUS**  
**CUSTOMER:**



### REASON FOR THIS RECALL

Spartan Fire, LLC. has issued a notice that certain Gladiator, Metro Star, and FC-94 chassis manufactured 2023 through 2026 may contain a defective door actuator lever arm. Based upon information provided by Spartan Fire LLC, certain door actuator lever arms were determined to be





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out of specification. The combination of the shorter actuator lever arm and thicker door frame at 3/16" causes this condition. If this condition exists, the door will not be able to be operated due to the actuator lever arm being bypassed or bound. This causes a lock-in and lock-out situation, not allowing the door to be opened. In case of an emergency, should this condition exist, it could increase the risk of potential injury or harm to the occupants.

**REPAIR PROCEDURE:**

Alexis Fire Equipment will be notifying customers owning products with the possible defect and assisting customers in scheduling a time to have the vehicle inspected. Spartan Fire LLC has provided instructions on how to identify the defective latch logic assembly. If upon inspection the vehicle is found to contain a defective latch logic assembly it will be replaced. If the unit does not have the defective latch logic assembly the Alexis and Spartan Fire LLC require notification so vehicle records can be updated. We will be supplying dealers further work instructions and parts to provided by Spartan Fire LLC to perform the recall.

**DEALER CAMPAIGN RESPONSIBILITY**

*Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.*

**If you should have any questions please contact Alexis Fire Equipment at 1-800-322-2284.**

Alexis Fire Equipment is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Thank you for your cooperation,

Alexis Fire Equipment Company

